
Wintringham
Annual Report
2025-2026
Options
Dignity
Rights
Care and housing for older
people facing homelessness

ACKNOWLEDGEMENT OF COUNTRY

Wintringham acknowledges the Traditional Custodians of Country throughout Australia along with their continuing connections to land, water, sky and community. We pay our respect to First Nations Peoples, who for over 60,000 years, have lived alongside the natural environment, sharing in its resources and allowing it time to renew. We also acknowledge Elders past and present and their generosity as the knowledge-holders for future generations.

INCLUSION STATEMENT

Wintringham is committed to providing safe and inclusive environments and services. We celebrate differences in ability, age, culture, gender, gender identity, race, religion, sexuality, spirituality, and beliefs. Everyone has a right to feel welcome, respected and valued in a workplace free of discrimination and harassment.

The safety of all older people is paramount; we have zero tolerance for family violence, including elder abuse.

We proudly acknowledge Australia's First Peoples as the Traditional Owners and Custodians of Country. We pay respect to Elders past and present.

Diversity and Inclusion makes our community and Wintringham stronger and contributes to helping us end homelessness for older people.



Cover Image

Chris is a long-term Wintringham client and advocate for people who have experienced childhood institutional care. Read her story on Page 13.

Contents

President's foreword	4
CEO's message	6
Who we are / Our values	8
How we help	9
Where we are	10
2026 at a glance	11
Care that recognises the whole person	12
When listening leads to change	16
Honouring our 20-Year Brigade	18
From data insight to action	20
Financials	22
Milestones	24
Our footprint	25
Recognising our valued supporters	26

President's foreword

This past year marked an important new chapter for Wintringham, as we began turning our 2025–2030 Strategic Plan into action, and Jane Barnes completed her first year as Chief Executive Officer. Both have brought renewed focus and clear direction at a time of considerable change across the aged care, housing and homelessness sectors.

The Board has been pleased to see Jane lead with empathy, clarity and a deep commitment to Wintringham's purpose. Together with the Executive team she has guided the organisation through a challenging time, while supporting the wellbeing of both our valued staff and clients.

When the Strategic Plan was developed, the Board recognised that following an extended period of growth, Wintringham reached a crucial point, a time to pause and reflect. Our focus for this phase is directed toward future proofing: strengthening our organisation's foundations, improving consistency and ensuring our systems and practices mature at pace with organisational and environmental needs.

This however, does not mean standing still. It means creating and nurturing the conditions for Wintringham to keep delivering high-quality services sustainably and responsibly over the long-term. Our Strategic Plan clearly instructs us to amplify the voices of older people, deliver excellent services with high-quality outcomes, be an employer of choice, and provide great homes that are well-maintained.

The Board's role is to ensure that our commitments inform decisions made across the organisation. This includes maintaining strong governance, scrutinising performance and risk, and ensuring that financial and operational pressures do not distract from Wintringham's purpose, or compromise the quality of care and support provided to clients.

Aged care reforms across Australia have made this responsibility more crucial than ever. Changes to aged care regulation, funding and service delivery have required Wintringham to review operations and consider difficult decisions about future structure and services.

Aged care reforms have also provided an opportunity to strengthen the connection between clients and organisational governance.

> Through the development of our Client Voice Framework and the establishment of the Quality Care Advisory Body, people with lived experience now have a more direct pathway to influence decision-making across Wintringham.

Their insights help shape discussions about quality, service delivery and future priorities, bringing a perspective that cannot be captured through reports and performance measures alone.

For the Board, this has enhanced our ability to understand what matters most to clients and reinforces our commitment to ensuring their voices remain central to the future direction of the organisation.

On behalf of the Board, I extend my sincere thanks to Jane, the Executive team and every Wintringham staff member and volunteer. Your professionalism, compassion, and resilience have sustained our organisation through a demanding year.



I also thank our partners, donors, members, supporters and government stakeholders for their continued collaboration, and my fellow Directors for the diligence, experience and genuine commitment they bring to their stewardship of Wintringham.

One year into our Strategic Plan, there remains much to do. However, the Board is confident in Wintringham's direction, its leadership and the commitment of its team.

By reinforcing our foundations, listening closely to clients and remaining accountable to our purpose, we are building a more resilient and sustainable organisation. One that will continue to provide high-quality care, housing and support to older people in need, for many years to come.

Gerard Mansour PSM
President

CEO's message

As I reflect on my first year as Chief Executive Officer, I am struck by both the scale of change Wintringham has navigated and deeply grateful for the professionalism, care and commitment our teams have continually shown.

It is a privilege to lead an organisation with such a clear and enduring purpose. Wintringham was founded on the belief that older people who are experiencing or at risk of homelessness have the same right to high-quality aged care, housing and support as every other Australian, and that this support must recognise the realities of poverty, trauma, exclusion and limited family support.

Policies, standards and data can tell us so much about how our services operate, but only our clients can tell us how those services are experienced.

Their perspectives can challenge our assumptions, affirm what is working, and show us where change could make a meaningful difference.

We listen in many ways, from everyday conversations and community forums to formal evaluations, advisory groups and advocacy. What matters is that clients' voices carry beyond the moment in which they are shared, and help shape the choices we make. Chris' story (Page 13) offers one deeply personal perspective on why this matters. It reminds us that when someone trusts us with their experience, we have a responsibility to listen carefully, learn from it, and respond.

My first year as CEO coincided with one of the most significant periods of reform in Australia's aged care system. The new Aged Care Act and Support at Home program have substantially changed the regulatory, funding and operational environment, requiring Wintringham to respond with both discipline and imagination.

The stronger emphasis on rights and person-centred care aligns closely with Wintringham's values. However, new funding arrangements do not adequately recognise the complexity, intensity or cost of supporting older people who have experienced homelessness, poverty, trauma and social isolation.

Our team have responded with innovation and commitment, including the establishment of new services within the Support at Home program, such as social work, which provides greater service options to Wintringham's clients.

While this innovation has been successful, I also acknowledge the challenges it has brought. I sincerely thank staff for their honest feedback and engagement. Open communication gives us the best opportunity to identify problems, understand different perspectives and make better decisions for the future of Wintringham together.

After an extended period of organisational growth, we are also working to translate our Strategic Plan's focus on future proofing into practical action. This includes strengthening our business systems, improving sustainability and creating more consistent ways of working across the organisation.

Consistency does not mean providing the same response to every person. It means creating reliable foundations that allow staff to respond confidently to each client's circumstances while maintaining safety, quality and accountability across every service.

Constructive engagement with government is also essential. Throughout the year we welcomed various government representatives and Ministers to Wintringham sites across Victoria and Tasmania. Each visit provided an opportunity to share our specialist model, demonstrate the impact of our work and explain why mainstream policy and funding settings must better recognise the needs of older people who have experienced homelessness.



I am deeply grateful to all Wintringham staff and volunteers for the care, professionalism and commitment they have demonstrated throughout the past 12 months. Our teams have continued to support clients, maintain quality and look out for one another during a demanding period of change. Sincere thanks to each and every one of you.

My thanks also go to our President Gerard Mansour and the Wintringham Board for their guidance and oversight; to my Executive colleagues for their exceptional leadership; and our partners, supporters and government stakeholders for their continued collaboration and support.

The year ahead will be one of continued transformation and opportunity. Our priorities are to respond effectively to aged care reforms, support our staff through change, strengthen the consistency and sustainability of our services, and remain focused on delivering positive outcomes and experiences for clients. If we continue to work together, listen carefully and stay true to our values, Wintringham will be well placed to meet the future with confidence and purpose.

Jane Barnes
Chief Executive Officer

Who we are



A purpose-driven, non-religious, not-for-profit welfare organisation supporting vulnerable older Australians.



Sourcing and providing high-quality services to support older people at risk of or experiencing homelessness.



Supporting clients at every stage of need, with the ultimate goal of providing them with ‘a home ‘til stumps’.

Our values

OPTIONS

We support older people’s independence, promote participation in decision-making, and collaborate with other agencies.

DIGNITY

We are committed to excellence through continuous improvement and endorse the empowerment of all service users and staff.

RIGHTS

The health and safety of all service users, staff, volunteers and visitors are actively promoted, and grievances are investigated and resolved.

We advocate strongly for vulnerable people aged 50 and over, championing their rights and ensuring their needs are represented in discussions on aged care, housing and homelessness. Our forward-thinking approach has established us as an international benchmark for action on homelessness affecting older people.

Options
Dignity
Rights

Wintringham is a United Nations Habitat Scroll of Honour winner.

How we help

We provide a variety of services to end homelessness and help people to live well.

CONNECT

Intake and Service Info
Monday – Friday, 9am – 5pm

- Specialist team
- Intake enquiries and information about housing, care and support options
- T: 03 9034 4824
  intake@wintringham.org.au

Connect with services
Monday – Friday, 9am – 5pm

- Access to support services providing short-term assistance
- Linking people to services and/or healthcare providers

Help to find housing
Monday – Friday, 9am – 5pm

- Outreach teams link clients to services
- Assistance to find safe, affordable, long-term housing

SUPPORT

Residential Aged Care
24 hour care

- Tailored onsite care with all accommodation needs
- Assistance provided with daily living tasks
- Respite available

Support at Home
24 hour care

- Promoting independent wellbeing at home
- Appropriate packaged levels of care
- Tailored services and support

Disability Support (NDIS)
7 days a week

- Individualised supports to increase independence at home
- Tailored programs improving social participation
- NDIS access and plan implementation support

Community Housing
After hours emergency property response

- Purpose-built housing
- Responsive tenancy management team

Housing Support
Monday – Friday, 9am – 5pm

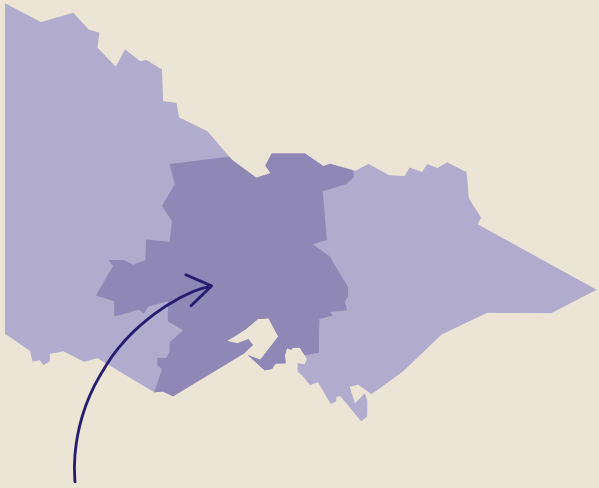
- Support to maximise health and wellbeing
- Help to maintain tenancy

Recreation Services
24 hour support available

- Recreation co-designed with each person, focusing on what matters to them
- Support to improve wellbeing, confidence and community connection

Where we are

VICTORIA



Community Support Service Area

Wintringham provides Homelessness Outreach, Housing Support, Support at Home, NDIS and Recreation services from various offices across Victoria.

Residential Aged Care Homes

- Avondale Heights
- Coburg
- Dandenong
- Flemington
- Frankston
- Port Melbourne
- Shepparton
- Williamstown

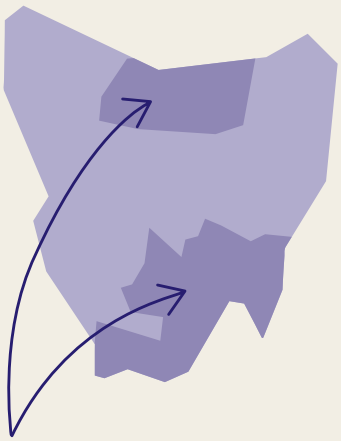
Offices

- Ballarat
- Braeside
- Flemington
- Highton
- North Melbourne
- Shepparton

Community Housing

- Avondale Heights
- Ballarat
- Belmont
- Benalla
- Bentleigh East
- Castlemaine
- Coburg, Harding St and Hudson St
- Delahey
- Euroa
- Flemington
- Geelong
- Gisborne
- Golden Square
- Heathcote
- Highton
- Kensington
- Lancefield
- Manifold Heights
- Maryborough
- Melbourne CBD
- Romsey
- Shepparton, Wyndham St and Maude St
- St Arnaud
- Williamstown

TASMANIA



Community Support Service Area

Wintringham's Bellerive and Launceston offices both provide Homelessness Outreach services to people aged 65 and over through the Tasmanian Government's Housing Connect 2.0 program. Our Bellerive office also provides Housing Support and Support at Home services.

Residential Aged Care Homes

- Bellerive

Community Housing

- Bellerive
- Glenorchy
- Hobart
- Howrah
- New Town

Offices

- Bellerive
- Launceston

2026 at a glance

Homelessness and Housing Support

3,192 Clients supported

53,589 Hours of support

Housing

881 Housing units

992 Number of people housed during the year

51 Additional units to be opened by 2027

Residential Aged Care

383 Permanent residents

27 Respite residents

410 Total residents supported

19 Residents aged under 65

Home Support

1,211 Clients supported

232,349 Services delivered

Food Services

232,861 Meals produced in our commercial kitchen

Intake and Service Information

11,983 Enquiries received

Recreation Services

62,855 Hours of service (Residential Aged Care)

29,132 Hours of service (Support at Home, NDIS)

Disability Support (NDIS)

39 In residential aged care

77 In the community

116 Total participants supported

11,808 Core Support Hours (Home Support and Recreation)

5,428 Support Coordination hours

Volunteering

5,356 Hours of volunteer service

66 Number of volunteers

Our Staff

1079 Total

259 Full time

624 Part time

196 Casual

56 active staff with 20+ years of service

* All figures current at 30 June 2026.



CEO Jane Barnes (left) and Wintringham client Chris.

Care that recognises the whole person

One year on from receiving Care Leaver Specialisation Verification, Wintringham continues to listen, learn and strengthen trauma-aware care.

"The biggest gift is that they listen," Chris says.

Her reflection goes to the heart of what Care Leavers ask of aged care providers: listen before assuming, respect how people describe themselves and see the person before the category.

Chris is a Wintringham client with lived experience of childhood institutional care. When asked how she would like to be described, she rejected many labels used for people with her background. Not "Forgotten Australian". Not "Care Leaver". She simply wanted to be known as Chris. Later, after reflecting on names used throughout her life, she offered one that felt truer.

"I see myself as a survivor," she says.

For some, the terms Care Leaver or Forgotten Australian provide recognition and connection. For others, they can feel painful or inadequate. Chris' experience shows why trauma-aware care begins with respecting how people understand themselves and what they choose to share.

In 2025, Wintringham became the first aged care provider in Australia to achieve Care Leaver Specialisation Verification. Its residential aged care homes across Melbourne, regional Victoria and Hobart, and all Support at Home services, were recognised as delivering specialised services for Care Leavers.

Verification recognised work already embedded in Wintringham's values and reinforced its commitment to helping older Care Leavers and Forgotten Australians feel safer, heard, respected and in control.

WHY THIS WORK MATTERS

Care Leavers are adults who spent some or all of their childhood in institutional or out-of-home care. They include Forgotten Australians, former child migrants and state wards, members of the Stolen Generations, and others with related histories.

For many older Care Leavers, shared spaces, routines, personal care, reduced privacy or feeling under someone else's control can echo institutional life. Trauma-aware care recognises that safety is physical, emotional, social, cultural and personal, and grows when people are informed, given time, believed and not required to re-tell painful histories.

Chris says the impact of childhood institutional care remains part of daily life.

"Every day's a struggle with the PTSD," Chris says. "Because we lived in such fear, it affected our bodies and the way we think."

Trauma does not disappear in aged care. It may be triggered by a word, room, routine, building or decision made elsewhere. Yet Chris is clear this is not a criticism of Wintringham.

"I love the staff here," she says. "I love my little home. I love how they treat us with dignity."

Good care cannot remove every trigger, but it can build the trust people need to feel safe when triggers arise.

FROM RECOGNITION TO ACTION

The Australian Government's Specialisation Verification Framework requires practical evidence of specialised care, including staff training, community connections and trauma-aware and healing-informed policies.

The framework aligned with Wintringham's longstanding work with older people who have experienced homelessness, disadvantage, discrimination, trauma and social exclusion. This verification acknowledges and formalises the organisation's existing approach.

Wintringham has continued expanding face-to-face staff education and trauma-informed training for new employees. This training helps staff recognise that behaviours may be trauma responses rather than behaviour issues, and understand how choice, consent, respectful language, privacy and predictable support can reduce re-traumatisation.

Informational banners were also introduced across residential aged care sites to raise awareness of Care Leaver experiences and encourage conversation. While the banners achieved their purpose, we discovered that some people found the content emotionally confronting.

That feedback provided an important lesson: trauma-aware education must itself be trauma-aware, particularly in a home that is both someone's residence and a workplace.

WHAT GOOD CARE FEELS LIKE

When Chris came to Wintringham, she did not feel ready for aged care and was not used to accepting support. Then she saw her unit.

"When I saw the unit, I cried," she says. "I thanked God, and I cried."

It meant safety, dignity and a space of her own.

Chris remembers Julie, her Case Manager at the time, speaking plainly. "She talked straight and I really liked that," Chris says.

Asked what makes her feel safe and respected, Chris describes a relationship: "That I can tell her the truth, and she can tell me the truth. We can just be honest with each other".

Chris' current Case Manager, Krystal, says many Wintringham clients arrive with complex and varied life experiences, and staff cannot assume one pathway will fit everyone.

"You couldn't box a lot of our people in," she says.

People may share experiences, but their histories, triggers, relationships, preferences and strengths differ. Trust grows through consistency: showing up, listening, explaining clearly and respecting when someone needs space.



Anne Livingstone (left), Chair of the National Aged Care & Community Roundtable for Forgotten Australians, together with Wintringham Acting General Manager Tanya Atkinson (right) thanked Wintringham client and First Nations artist Aunty Jane Rosengrave for her artistic contribution to the national forum in Melbourne.

As Krystal explains, “If you build up that trust; you can break down the different levels of struggle.”

Verification becomes practice when staff pause before judging anger, aggression, withdrawal, mistrust or refusal, and consider what may sit beneath it.

Chris feels that difference in how she is treated.

“I’m not treated as a victim,” she says. “I’m just Chris.”

When asked what good care looks like, her answer is immediate: “What I’m receiving.”

Verification has not suddenly changed Chris’ day-to-day care. That continuity suggests its values were already present in the support she receives.

CONTINUING THE COMMITMENT

Wintringham’s work has been strengthened by the Alliance for Forgotten Australians, whose funding and lived-experience expertise has shaped our training and resources.

The work continues through education, listening to lived experience and understanding each person on their own terms.

Asked what workers should know about supporting Care Leavers, Chris says: “To go easy.”

“The biggest thing is not to be scared of us,” she adds. “Just treat me as Chris.”

For Wintringham, verification formalised a longstanding commitment. We will continue to keep making trauma-informed care visible in practice, training, relationships, and every moment where trust is built.



James (right), with his Care and Support Worker, Alex.

When listening leads to change

The people who use Wintringham's services play a vital role in shaping them, with their experiences, ideas and concerns helping guide change and decision-making across the organisation. Local forums, feedback systems and advisory groups bring client and staff insights together, turning that feedback into practical improvements in care, support and service delivery.

Feedback can be shared in several ways, including directly with staff, at resident or Community Advisory Body (CAB) meetings, or through Wintringham's feedback and incident management system.

"No single feedback channel can fully represent the breadth of views in our unique Wintringham community. Across our Residential Aged Care, Home Support, Community Housing and Homelessness services, every area supports different people, each with varying needs and preferred ways of participating," said Jane Barnes, Wintringham's Chief Executive Officer.

"Wintringham's 'Client Voice' is gathered through a combination of connected channels that ensure both the needs of our clients and governance requirements are met."

All Housing, Home Support and Residential Aged Care clients are invited to participate in local forums to discuss issues affecting their service, site or community. These meetings are open to all clients, residents, tenants, and representatives. Discussions focus on local service delivery, day-to-day experiences, and opportunities for improvement.

Issues can also appear in staff observations, complaints, quality indicators or incident reports. Together, these sources reveal patterns that may not emerge from one conversation. This information feeds directly into reporting for Wintringham's Board and Quality Care Advisory Body (QCAB).

"Our QCAB group meets four times every year and is another way for our clients to influence Wintringham's decision-making, except this time at an organisational level," said Jane.

QCAB brings together up to 19 client representatives from Residential Aged Care, Housing and Home Support, alongside senior leaders and clinical staff, supported by the Quality and Innovation team. Members draw on their lived experience to consider emerging issues through an organisation-wide lens and provide feedback and recommendations on improvements across Wintringham.

For Chris, who joined QCAB in early 2026, the process has shown what meaningful participation can feel like.

> "Through QCAB I've learned that everybody has a voice. It's been really really good for me. Wintringham listens and allows us to talk," says Chris.

The QCAB provides regular reports for consideration, and the Board then responds directly to the issues and recommendations raised. Jane Barnes said, "This two-way exchange creates a meaningful link between governance and lived experience, giving our Board members direct insight into the perspectives of our clients who are actively considering organisational matters."

"It strengthens accountability, ensures client voices inform our decision-making, and reinforces Wintringham's commitment to consumer participation in our governance. It's an important process that delivers tangible results."

Together, these initiatives mean a concern that begins locally can help shape meaningful change across Wintringham, connecting lived experience with governance, accountability, and better care.

Honouring our 20-Year Brigade

Wintringham has always been shaped by the commitment, compassion and experience of its staff. This year, we were proud to welcome a significant new group of long-serving staff into our cherished 20-Year Brigade, recognising those who have given 20 years or more of service to Wintringham.

"To have 68 staff in our 20-Year Brigade, with three more joining by the end of 2026, is something truly special," says Wintringham CEO Jane Barnes. "It says a lot about Wintringham as a place to work, and about the care, commitment and heart our staff bring to their jobs every day."

The 20-Year Brigade is a celebration of people who have contributed not only their time and skills, but also their loyalty, knowledge and deep belief in Wintringham's mission.

This year's inductees were celebrated at a formal lunch at Parliament House in Victoria, hosted by CEO Jane Barnes, Wintringham Founder Bryan Lipmann AM, and his wife and Wintringham volunteer, Dot. This event is an important expression of gratitude and respect for staff whose dedication has helped shape Wintringham across more than two decades of change, growth and service.

For Dan Gray, who joined the 20-Year Brigade this year, the recognition is ultimately about people.

> "What the 20-Year Brigade recognition really means to me, is the people," Dan says. "Twenty years of clients whose stories and humour stay with you, and the colleagues and volunteers who turn up for them every day. They're what has kept me here for 20-plus years."

Among Wintringham's longest-serving staff is Laureen Smith, Volunteer Coordinator, who has seen the organisation grow from around 40 staff when she started, to more than 1000 today.

"Wintringham is more than a workplace," Laureen says. "Over the years I've been lucky enough to watch Wintringham grow. I have stayed for so long because I enjoy working for Wintringham and I believe in what Wintringham stands for."

At a time when long service in the care sector is increasingly rare, Wintringham continues to be humbled by the number of staff who choose to build long and meaningful careers with us. We applaud every member of the 20-Year Brigade, and thank this year's inductees for their valuable contribution.



20 Year Brigade members gathered at Parliament House.



Wintringham Founder, Bryan Lipmann AM (left), with inductee, Dan Gray.



THAN

is Wintringham's Transformation Manager, from the Quality and Innovation team.

From data insight to action

Across Wintringham, work is underway to make information more timely, consistent and useful, helping staff and managers respond to challenges, plan with greater confidence and provide better support to clients.

Using data to inform decision-making is an important tool being used to deliver on Wintringham's 2025–2030 Strategic Plan.

"Data driven decision-making isn't about collecting more data for the sake of it. It's about presenting information in ways that make our jobs easier by supporting thoughtful and consistent decisions," said Than Rosier, Wintringham's Transformation Manager.

"When staff can locate current information, understand emerging issues and see where attention is required, they can then spend less time searching, checking or repeating administrative work, and instead spend more time supporting clients."

> "The greatest advantage of getting to work with real-time data is that we can adjust the way we work, by using a more flexible response."

Reporting is one area where this change is already visible. A variety of new technology and tools are helping reduce manual processes by providing a way to access information that can be understood in real time. These new reporting tools provide staff with a live view, making it easier to identify pressures early, plan expenditure, manage workload, support prioritisation and make informed decisions about how resources are used or allocated.

"Better reporting helps managers understand service demand, identify patterns and respond before smaller issues become larger ones. It supports greater accountability by providing a clearer connection between organisational priorities, operational decisions and the strategic outcomes Wintringham is working to achieve," said Than.

Wintringham is also developing a decision-making framework to support a more considered, rigorous and consistent approach to decision-making. This is a crucial step, as decisions rarely affect only one person or team. Clearer processes help staff understand responsibilities, reduce duplication, and retain organisational knowledge. They also make it easier to learn from previous decisions and apply those lessons across the organisation.

Digital systems are supporting this work in practical ways. Microsoft Teams, SharePoint, and the staff intranet are creating more reliable places to collaborate and access current information. Digital ticketing systems for IT and Communications requests provide better visibility of workloads and common issues, helping teams plan resources and improve response processes.

Project teams are strengthening how risks, assumptions, actions, issues, dependencies and decisions are recorded and managed, creating a shared understanding of what may affect a project and the actions required in response.

Data, digital tools and new ways of working cannot replace professional judgement, staff experience or the voices of clients and residents. Their value lies in giving Wintringham a clearer understanding of what is, and what is not working.

By supporting timely and accurate decisions, as well as a more responsive and flexible approach to change, this work will strengthen Wintringham's ability to continue providing high-quality services for many years to come.

Financials

STATEMENT OF FINANCIAL POSITION

As at 30 June 2026

	2026 $	2025 $
Current Assets		
Cash and cash equivalents	16,790,783	6,967,947
Trade and other receivables	3,853,790	5,249,173
Inventories	47,000	47,200
Financial assets	2,075,620	10,000,617
Assets held for sale	962,303	1,515,447
Other current assets	975,042	644,239
Total Current Assets	**24,704,538**	**24,424,623**
Non-Current Assets		
Investment property	0	433,792
Property, plant and equipment	135,599,374	134,582,818
Intangible assets	620,806	897,840
Right of use assets	1,460,568	1,597,777
Financial assets	2,461,881	0
Total Non-Current Assets	**140,142,629**	**137,512,227**
Total Assets	**164,847,167**	**161,936,850**
Current Liabilities		
Trade and other payables	11,953,074	9,564,524
Contract liabilities	1,550,631	1,645,070
Borrowings	9,369,923	9,400,856
Lease liability	489,394	640,619
Provisions	15,593,721	15,157,824
Total Current Liabilities	**38,956,743**	**36,408,893**
Non-Current Liabilities		
Borrowings	178,416	186,135
Lease liability	1,165,218	1,129,895
Provisions	1,204,934	1,099,593
Total Non-Current Liabilities	**2,548,568**	**2,415,623**
Total Liabilities	**41,505,311**	**38,824,516**
Net Assets	**123,341,856**	**123,112,334**
Equity		
Reserves	3,507,554	3,507,554
Retained Earnings	119,834,302	119,604,780
Total Equity	**123,341,856**	**123,112,334**

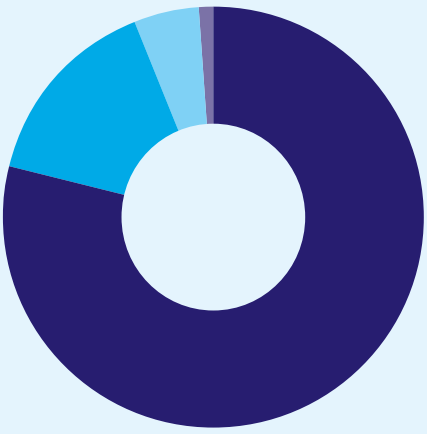
STATEMENT OF COMPREHENSIVE INCOME AND EXPENDITURE

For year ended 30 June 2026

	2026 $	2025 $
Revenue from operating activities	129,301,583	116,538,876
Other revenue	1,824,144	2,585,264
Total revenue	**131,125,727**	**119,124,140**
Employee benefits expense	102,467,155	94,709,400
Finance costs	158,450	162,255
Resident and client services	16,657,145	15,406,875
Property maintenance, utilities and insurance	7,729,605	6,998,285
Administration and other expenses	5,253,267	3,691,939
Depreciation on property and plant and equipment	5,762,468	5,576,209
Total expenses	**138,028,090**	**126,544,963**
Net deficit before capital items	**(6,902,363)**	**(7,420,823)**
Capital grant income	3,838,585	1,361,008
Profit on sale of office buildings	3,293,299	696,686
Total comprehensive (loss) / income for the year	**229,521**	**(5,363,129)**

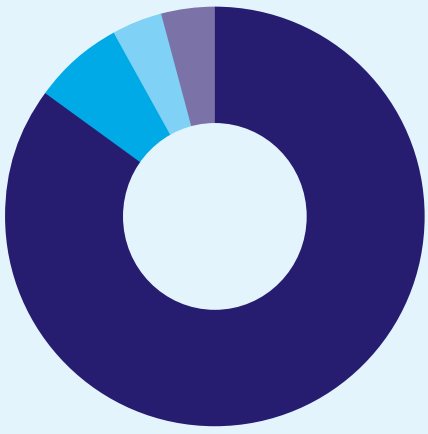
INCOME SOURCES

(excluding capital grants)



- **78%** Federal Government recurring
- **16%** Clients
- **5%** State Government recurring
- **1%** Other income

HOW WE SPEND



- **85%** Client services
- **7%** Maintenance, utilities and insurance
- **4%** Other overheads
- **4%** Depreciation

Milestones

Notable moments and achievements throughout Wintringham's history.

1989
Bryan Lipmann AM establishes Wintringham Limited.

1993
First residential aged care home opens: McLean Lodge Residential Aged Care (Flemington).

1995
Wintringham receives the Aged Care Australia National Organisation Award.

1997
Housing support and home care programs commence.

Wintringham receives the World Habitat Award.

1999
First Community Housing opens at Atkins Terrace (Kensington).

2006–2016
The research-led, Wicking-funded residential aged care pilot supports clients with complex needs.

2008
Wintringham Housing Limited is established.

2009
The Alexander Miller Estate partnership is established, supporting the expansion of Community Housing across regional Victoria.

2011
Wintringham receives the United Nations Habitat Scroll of Honour.

2014
Wintringham's advocacy contributes to the introduction of the Residential Aged Care Homeless Supplement.

Founder and CEO Bryan Lipmann AM is named Melburnian of the Year.

2018
Wintringham receives the HESTA Aged Care Award for Outstanding Organisation.

2019
Wintringham begins delivering services through the National Disability Insurance Scheme.

2021
Operations begin in Tasmania with the opening of Wintringham Hobart Residential Aged Care, and Bellerive Community Housing.

Wintringham wins the Council for Homeless Persons (CHP) Award for Excellence in Ending Homelessness – Adults.

2022
In response to the COVID-19 pandemic, Wintringham is appointed to support delivery of the 'Homeless to a Home' program for older people across Victoria.

2023
Wintringham commences Care Finder services, becoming Victoria's largest provider.

2025
Bryan Lipmann AM steps down as CEO and Jane Barnes is appointed Wintringham's second CEO.

Wintringham is the first organisation in Australia to receive Care Leaver Specialisation Verification.

2026
Bryan Lipmann AM is named the 2026 Senior Australian of the Year for Victoria.

Our footprint

Site and office openings over the years.

1990–1999

Wintringham's Flemington Head Office opens.

McLean Lodge (Flemington), Williamstown Residential Aged Care and Port Melbourne Residential Aged Care open.

Atkins Terrace (Kensington) Community Housing opens, and housing support begins at Guildford Lane and Ebsworth House in Melbourne CBD.

2000–2009

East Bentleigh Community Housing opens.

The Lionsville (Williamstown) Community Housing redevelopment is completed.

Ron Conn (Avondale Heights) residential aged care opens.

2010–2019

Wintringham expands across regional Victoria: Alexander Miller Estate redevelopment of Community Housing in Shepparton, Euroa, Maryborough, St Arnaud, Geelong and Ballarat.

Alexander Miller Estate Community Housing later completed at Benalla, Castlemaine and Park Street Geelong.

Eunice Seddon (Dandenong) Residential Aged Care home opens.

Gilgunya (Coburg) Residential Aged Care home and Community Housing acquired.

Community Housing at Delahey, Gilgunya (Coburg), Jack Gash (Avondale Heights), Heathcote, and Patrick Walsh (Flemington) open.

Wintringham begins managing Community Housing in Romsey, Lancefield and Gisborne.

Angus Martin House supported residential service (Frankston) opens.

2020–2026

Wintringham expands into Tasmania, managing housing across Hobart, Howrah, Glenorchy, New Town and Bellerive, and opening Wintringham Hobart Residential Aged Care.

In Victoria, Tom Fitzgerald Residential Aged Care and Jimmy Kennedy Community Housing open in Shepparton.

Patricia Larkin Community Housing in Golden Square opens.

Lyndell White House Community Housing (Coburg) opens.

Management of Audrey Rainsford Supportive Housing (Carlton) commences.

Recognising our valued supporters

Wintringham's work is strengthened by the generosity, expertise and shared commitment of the individuals and organisations who support us.

We gratefully acknowledge The **Bryan and Dot Lipmann Trust**, The **Estate of John Knight**, The **Gahan Duff Fund**, The **Greater Melbourne Foundation**, The **John & Betty Laidlaw Legacy**, The **Miller Foundation**, The **Peter and Lyndy White Foundation**, and The **Selwyn Henry Langston Trust** for their generous support and continued belief in our mission. Their contributions help us create greater security, dignity and opportunity for older people experiencing, or at risk of, homelessness.

We thank **Wilderness Wear** for its generous donation of clothing, providing practical comfort to people supported by Wintringham.

We also acknowledge **Allegra Consulting** for its valued support throughout Wintringham's change and transformation journey, including its generous pro bono contribution.

To all our valued supporters, thank you for standing alongside Wintringham and helping us continue our work with vulnerable older people.



CEO Jane Barnes (second from left) with Quality Care Advisory Body (QCAB) members, Wayne (left), Christine (middle right) and her carer, Helen (right).

GIVING WITH IMPACT

Wintringham is a purpose-driven, not-for-profit organisation focused on delivering quality residential aged care, home care, Community Housing, homelessness, housing support, and disability support services for people aged 50 and over who have experienced or are vulnerable to homelessness.

All profits are 100 per cent reinvested into our organisation. To make a secure donation, please visit our website: **www.wintringham.org.au/donations**

As a donor, you can be assured that your gift will be used efficiently and responsibly for the care and support of older people in need. Should you be interested in a larger philanthropic partnership or including us in your will, please contact our Head Office on **(03) 9376 1122** or email us: **admin@wintringham.org.au**

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Options Dignity Rights