

HOME CARE PRICING SCHEDULE¹ WINTRINGHAM

Pricing Schedule Last Updated on 25/06/2019

This Schedule provides information on the price for common services you can access through a Home Care Package. The costs will be deducted from your overall package budget. There are many other services you can access through a Home Care Package that are not listed below. This may include allied health services, home maintenance, aids or equipment which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free. Costs relating to exit amounts are not GST-free. For further information, please see the provider's full price list or contact the home care provider (details included below).

Provider Information about Service Delivery and Pricing

Wintringham is a service specialising in the care and support to those who are living on a pension only income. Our services have been developed to best meet the needs of those who have little or no social supports, and in particular, the support needs of anyone who has been or is at risk of homelessness.

Prices for Common Services are hourly rates with a minimum service charge for each of 30 minutes between 7am and 5 pm on weekdays and one hour all other times. All prices are reviewed each 1 July and, as a rule, increase in line with planned pay rate increases (currently 2.5%). We do also reserve the right to make additional rate increases if we find such is required in order to maintain service viability.

All clients are able to access our after-hours service. Callers to after-hours incur a 2-hour charge to cover the cost of the on-call case manager. We will charge you \$109.30 per hour to cover case manager costs except on Public Holidays when the charge is \$137.85 per hour.

Approximate Home Care Package Amount		Level 1	Level 2	Level 3	Level 4
Home care package funding	Annual	\$ 8,785.55	\$ 15,457.75	\$ 33,638.40	\$ 50,990.50
Home care package funding	Per fortnight	\$ 336.98	\$ 592.90	\$ 1,290.24	\$ 1,955.80
Basic Daily Fee paid by you	Per fortnight	As agreed with client	As agreed with client	As agreed with client	As agreed with client

Note: you may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Fee. The Home Care Package funding amounts are current as at 25 June 2019. Further information about your contributions is available on My Aged Care.

¹ The Schedule last updated as at March 2019, incorporates changes made to language as a result of consumer testing with senior Australians and their families. The Schedule should be used in conjunction with the definitions which can be found at [Improving the publication of home care pricing information](#)

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management.

Approach to care management	<p>We maintain a low client: case manager ratio, with every level 1 & 2 case manager allocated a client load of 31 and every 3 & 4 case manager, 19 fully managed clients. In addition, where clinical care is needed to best manage the client's care needs, the case manager will be a nurse.</p> <p>Hours of service are estimates only and relate to time it currently takes to cover the three key case management tasks: coordination and scheduling of services, budget management and creating the task schedules. Contracts provide details of fee reductions available if a client chooses to do one of these tasks themselves.</p> <p>We do charge a start-up fee equivalent to one week of home care package funding, other than that, the charges below fully cover all of the three key case management tasks described above for those whose packages we fully manage and include the first assessment and any subsequent reassessments for all clients.</p> <p>We will come to visit you for your reassessment, which we are required to do at regular intervals or when your care needs change (ie after a hospital admission). We prefer not to conduct reassessments over the phone.</p> <p>We will charge \$91.90 per hour during business hours whenever Case Management assistance is requested for help with something that falls outside of the three key case management tasks listed above and when you have chosen to do one, two or all of these tasks yourself and then require Case Management assistance to do so.</p>
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		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$ 203.42	\$ 256.06	\$ 557.48	\$ 691.32
Fully managed by provider	Approx. no. hours per fortnight	Approx 8 hrs per reassessment + 1.8 hrs per fortnight	Approx 8 hrs per reassessment + 1.8 hrs per fortnight	Approx 8 hrs per reassessment + 4 hrs per fortnight	Approx 8 hrs per reassessment + 4 hrs per fortnight
Self-managed by you	Per fortnight	\$ 98.14	\$ 150.78	\$ 323.40	\$ 457.24
Self-managed by you	Approx. no. hours per fortnight	Approx 8 hrs per reassessment	Approx 8 hrs per reassessment	Approx 8 hrs per reassessment	Approx 8 hrs per reassessment

Price for Common Services	How the provider delivers services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Personal care (Per hour)	Wintringham staff	\$ 58.00	\$ 71.20	\$ 71.20	\$ 71.20	\$ 85.40
Nursing Services (Per hour)	Wintringham staff - RNII	\$ 59.20	\$ 73.40	\$ 73.40	\$ 73.40	\$ 88.70
	Wintringham staff - RNI	\$ 107.30	n/a	n/a	n/a	n/a
	CHSP via external provider	Between \$2 - \$5 per visit if eligible.	n/a	n/a	n/a	n/a
Cleaning and household tasks (Per hour)	Wintringham staff	\$ 58.00	\$ 71.20	\$ 71.20	\$ 71.20	\$ 85.40
Light gardening (Per hour)	Negotiated individually with external provider of your choice	n/a	n/a	n/a	n/a	n/a
In-home respite (Per hour)	Wintringham staff	\$ 58.00	\$ 71.20	\$ 71.20	\$ 71.20	\$ 85.40

Other Costs		Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$ nil	\$ nil	\$ nil	\$nil
Maximum exit amount	Max. Total	\$ 320 + any additional services requested			
Staff travel costs to visit you	Per km	In general, there is no fee charged for staff to travel to you unless the travel is excessive. Excessive travel is that which will take us more than ¼ of the amount of time we have allocated for your service. When this does occur, you will be given a choice between a local service option and no travel cost or our staff with a negotiated fee for travel included.			
Separate cost when you want to receive services from a different provider	Yes	Wintringham charge a 10% handling fee for processing payments to all non-Wintringham services.			



Full Price List

URL	www.wintringham.org.au
Document	Schedule of Fees

Provider contact details

Email	compliance@wintringham.org.au
Phone	03 9376 1122

Note: This information is maintained by the Australian Government Department of Health. While the Department has exercised due care in collating the material contained on this Website, it does not guarantee the accuracy, currency, or completeness of the information nor the quality and suitability of the services listed.