



Thursday, 5 March 2020

Head Office  
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Flemington Victoria 3031

**To all Wintringham Residents, Staff and Visitors**

**Re: Infection Control and Coronavirus**

We appreciate that while there is a considerable amount of community concern about the outbreak of Coronavirus, we do wish to advise you that Wintringham has well developed policies and procedures to provide care for residents.

If there is an outbreak of any sort of viral infection we have policies and procedures that have been developed around Government guidelines. These policies guide our staff on how to protect residents from cross infection.

In regard to Coronavirus (now known as Covid 19), our Clinical Services Manager and Senior Management Team are closely monitoring Federal and State Government communications every day for alternate advice, which we will communicate, when or if the current advice changes.

The best thing you can do is ensure that you **regularly wash your hands** and if you are feeling at all unwell please discuss your illness with your GP and then discuss the same with your site manager.

Staff who are planning on travelling overseas, I would appreciate you discussing your travel plans with your site manager. The Government is advising of different restrictions for people who have travelled and we want to make sure you are aware of these restrictions.

Up to date factual information can be sourced at  
<https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert#current-status>

Kind regards

A handwritten signature in black ink that reads "Bryan Lipmann".

Bryan Lipmann, AM  
CEO / Founder

