



Dear Staff and Visitors,

Firstly, thank you for your efforts to comply with the Governments Directions in regard to Corona Virus. We can all help to continue to slow the spread of COVID-19 in Australia.

To protect others you must:

- practise good hygiene
- practise social distancing
- follow the limits for public gatherings
- understand how to self-isolate if you need to

Wintringham will continue to actively screen all residents, visitors and staff (including visiting workers and volunteers) for compliance with the Governments Directions. In keeping with previous communications, the following peoples **are not be permitted to enter** any of Wintringham Aged Care Homes:

- Those who have returned from overseas in the last 14 days.
- Those who have been in contact with a confirmed case of COVID-19 in the last 14 days.
A contact is defined as anyone who has been in contact with a known case, including the 24 hours before the case became symptomatic.
- Those with fever or symptoms of acute respiratory infection (e.g. cough, sore throat, runny nose, shortness of breath) symptoms.
- **From May the 1st – Consistent with Government directives - anyone who is not Flu Immunised will not be allowed to enter a Wintringham Aged Care Facility – you will be required to provide evidence from a medical practitioner, as to the reason you cannot have the vaccination and if you cannot provide such evidence – You will not be allowed to enter.**

Temperature checks and active screening continues to be recorded at each site.

Visiting restrictions continue to be implemented:

- Limiting visits to no more than 2 people for no more than 2 hours per day
- Visits will not occur in communal areas
- Large group activities or entertainment, will not be permitted at this time;
- School groups will not attend the facility
- Children aged 16 years will be discouraged from attending the facility
- All people on site will practice social distancing practices where possible,

We are providing extra recreational staff support residents each and continue to actively discourage ALL resident's external excursions. In order to support residents during this time measures such as phone or video calls are being made accessible to residents to enable more regular communication with family and friends.

No new residents with COVID-19 compatible symptoms will be permitted to enter the facility.

Increased cleaning regimes continue across our homes ensuring spaces, surfaces and objects are regularly cleaned with disinfectant.

Thank you for your patience, cooperation and understanding at this time. Please feel free to discuss the content of the letter with your facility manager.

Yours Sincerely

Kim Harwood
Clinical Services Manager DON
Copy to also be provided to all Residents

Phillip Goulding
General Manager Aged Care

Bryan Lipmann
CEO Wintringham