



Friday, 20 March 2020

Dear Residents and Visitors and Staff,

We would like to provide you with a further update on COVID-19 (also known as coronavirus). Wintringham will be adopting the most current recommendations from the [Australian Health Protection Principal Committee \(AHPPC\) coronavirus \(COVID-19\)](#) (Updated March 17th 2020). You need to be aware that there is currently no vaccination to prevent COVID-19 and avoidance of exposure is the single most important measure for preventing the transmission of COVID-19. As such we are adopting their recommendations as listed below to keep residents, Wintringham staff & volunteers and visitors safe.

The following visitors and staff (including visiting workers and volunteers)

will not be permitted to enter the facility:

- Those who have returned from overseas in the last 14 days.
- Those who have been in contact with a confirmed case of COVID-19 in the last 14 days.
A contact is defined as anyone who has been in contact with a known case, including the 24 hours before the case became symptomatic.
- Those with fever or symptoms of acute respiratory infection (e.g. cough, sore throat, runny nose, shortness of breath) symptoms.
- Those who have not been vaccinated against influenza (after 1st May 2020).

We will ask all people entering our facility to sign an attendance sheet (attached) indicating they comply with the restrictions. We also will be implementing temperature checks for all people attending.

In order to reduce the risk of transmission to residents,

the following restrictions for visitors will be implemented:

- Limiting visits to no more than 30 minutes
- Residents will be allowed a maximum of two visitors per day. This includes family members, close friends or professional service or advocacy services;
- Visits will not occur in communal areas where the risk of transmission to other residents is greater;
- Large group activities or entertainment, will not be permitted at this time;
- School groups will not attend the facility
- Children aged 16 years will be discouraged from attending the facility
- All people on site will practice social distancing practices where possible,

Until further notice is provided, we are also obliged to actively discourage ALL resident's external excursions. In order to support residents during this time measures such as phone or video calls will be made accessible to residents to enable more regular communication with family and friends.

Any new resident who may be admitted to the facility will also be screened for symptoms of COVID-19 prior to admission. No new residents with COVID-19 compatible symptoms will be permitted to enter the facility.

Finally we will also be increasing our cleaning regimes across the facility to ensure that spaces, surfaces and objects are regularly cleaned with disinfectant.

Further information about how you can protect yourself and your family from COVID-19 is available by visiting the Victorian Department of Health and Human Services website www.dhhs.vic.gov.au/coronavirus

Thank you for your patience, cooperation and understanding at this time. Please feel free to discuss the content of the letter with your facility manager.

Yours Sincerely

Kim Harwood
Clinical Services Manager DON

Phillip Goulding
General Manager Aged Care

Bryan Lipmann
CEO Wintringham

