



Wednesday, 5<sup>th</sup> August 2020

Dear Resident

**Re: COVID-19 Update – Stage 4 Restrictions in metropolitan Melbourne**

I hope this letter finds you well during these challenging times. I'd again like to reassure you, that we are committed to providing you with the support you need during this Coronavirus (COVID-19) pandemic.

I am writing regarding the Stage 4 Restrictions that are in place for Metropolitan Melbourne that commenced from 6pm, Sunday 2 August.

**What do Stage 4 Restrictions mean for you?**

**Curfew – From 8pm – 5am, you CANNOT LEAVE YOUR HOME** unless for work and essential health care.

**Masks –** The requirement to wear face coverings does not apply to aged care residents or other group homes residents while they are in the home. However, it does apply to the home's staff and visitors inside the home. Please note: Some people, for medical reasons, do not need to wear a mask. If you need to leave the home for health care, staff will support you with a mask.

Wintringham will continue to monitor the health of all residents, visitors and staff (including visiting workers and volunteers) for compliance with the Governments Directions. Those people who do not meet the current health requirements will be refused entry.

**Head Office**

136 Mt Alexander Road  
PO Box 193  
Flemington Victoria 3031

T 03 9376 1122  
F 03 9376 8138  
E [admin@wintringham.org.au](mailto:admin@wintringham.org.au)  
[www.wintringham.org.au](http://www.wintringham.org.au)

ABN 97 007 293 478



Visiting restrictions have changed slightly, in accordance with the updated advice for Care Facilities Directions (No 9) which:

- Limits general visits to no more than 1 person a day for no more than 1 hour per day
- Visits will not occur in communal areas
- Large group activities or entertainment, will not be permitted at this time
- School groups will not attend the facility
- Children aged under 16 years will be discouraged from visiting
- All people on site will practice social distancing

The 'Industry Code for Visiting Residential Aged Care Homes during COVID-19' released by consumer advocacy organisations and aged care peak bodies throughout Australia is also being followed.

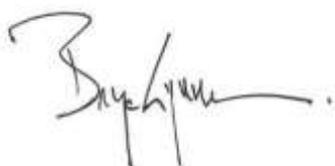
If residents and/or visitors are not complying with these restrictions, Wintringham will have no alternative but to contact the Police. This is for your own safety, the safety of other residents and the community.

For the latest updates and information on restrictions visit:  
[www.dhhs.vic.gov.au/victorias-restriction-levels-covid-19](http://www.dhhs.vic.gov.au/victorias-restriction-levels-covid-19)

Please remember, the Residential Care Manager or Site Manager are there for you to talk to. Thank you for your understanding and support, as we continue to maintain the high standards we have set at Wintringham to keep everyone safe.

Thank you for your co-operation and please take care during these difficult times.

Yours sincerely



Bryan Lipmann AM  
CEO/Founder

Copy to Families / NOK

