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Monday, 21st September 2020

Dear Wintringham Resident and Next of Kin/Family

Re: COVID-19 Outbreak Planning continues despite falling number of positive cases

We're very pleased to see the daily tally of positive Covid-19 cases continue to fall; even faster than the experts expected. Given the excellent progress we have made together as a community, now is a crucial time for us at Wintringham to continue maintaining a strong defence against this potentially lethal, and highly contagious virus.

As I mentioned in my letter dated 4th of September, I shared with you details about our Outbreak Management Plans and an overview on what you could expect should a Covid-19 outbreak occur. I would like to continue this conversation with you, as the threat still remains while we wait for a vaccine to be successfully developed and made available.

Thank you to those who provided feedback on questions that you would want answered in the event of an outbreak. We've incorporated your comments into our *Information Sheet on What to Expect* should an outbreak occur. Please see attached.

If you could please take the time to read through this Information Sheet, it would be greatly appreciated. Included are the key things that will change, and those that will stay the same in the event of a positive diagnosis at any of our residential aged care homes.



Please feel free to send in questions and/or feedback to:
covidoutbreak@wintringham.org.au and where appropriate comments will be incorporated into this document. For easy reference, you can access this Information Sheet and all Covid-related communications here: www.wintringham.org.au/covidresi.html

Of course, we hope to never have to implement our COVID-19 Outbreak Management Plans and lock any of our sites down, but please rest assured that you will be informed at every possible step, and the general health and wellbeing of our residents and staff remains our top priority.

Thank you for your continued support, and I look forward to hearing your suggestions and feedback.

Yours sincerely



Bryan Lipmann AM
CEO/Founder

Cc: All residential care staff

