



Thursday 8<sup>th</sup> October 2020

**Head Office**

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Dear Wintringham Resident and Next of Kin/Family

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[www.wintringham.org.au](http://www.wintringham.org.au)

**Re: COVID-19 protection for Residential Aged Care remains a top priority**

ABN 97 007 293 478

We're all pleased at Wintringham to see that overall, the community is listening to Government advice, and as a result the number of Covid-positive cases are thankfully continuing to decline.

Whilst a lower number of confirmed cases will result in restrictions being slowly lifted for the public, restrictions however for all residents, staff and visitors in 'Care Facilities', such as our Residential Aged Care Homes continue to remain extremely tight. This is due to the potentially devastating consequences this virus can have on older people. We expect the Government will continue to maintain an extremely cautious approach when it comes to restrictions for all Aged Care Homes.

All of our Wintringham homes have been reviewed (and continue to be reviewed) by visiting Government officials from various agencies to assess our adherence to the ever-changing Government guidelines. We welcome these visits, as it is another way to ensure the safety of everyone who is on site at our Homes.

All residents, visitors and staff (including visiting workers and volunteers) continue to be assessed for compliance with the Government's current health requirements. People who do not meet these standards will continue to be refused entry. Current visiting restrictions are:

- No more than one visitor per day, for no more than two hours per day.
- Visits will not occur in communal areas.
- Large group activities or entertainment is not be permitted.
- School groups will not attend the facility.



- Children aged 16 years and under will be discouraged from visiting.
- All people on site must practice social distancing.
- Some exceptions exist for visits where a resident is being supported with end of life care.

For the latest Government updates and information on restrictions, visit the official Victorian Government website: [www.dhhs.vic.gov.au/victorias-restriction-levels-covid-19](http://www.dhhs.vic.gov.au/victorias-restriction-levels-covid-19)

For easy reference, you can also access all Covid-related communications for Residential Aged Care at: [www.wintringham.org.au/covidresi.html](http://www.wintringham.org.au/covidresi.html)

Thank you for your co-operation and understanding during this difficult time, as we continue to maintain the high standards we have set at Wintringham to keep everyone safe.

Please remember, your Residential Care Manager or Site Manager are there for you to talk to, or if you prefer please send in questions and/or feedback to: [communications@wintringham.org.au](mailto:communications@wintringham.org.au)

Thank you for your continued support.

Yours sincerely



Bryan Lipmann AM  
CEO/Founder

Cc: All residential care staff

