



Thursday, 29 October 2020

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Dear Wintringham Residents and Next-of-Kin / Family

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## **Re: COVID-19 Update – Restrictions in Residential Aged Care remain in place**

As you may know by now, Victoria is taking a collective sigh of relief as the Coronavirus outbreak in our State is contained, which has led to broader community restrictions being eased. I wanted to advise you however, that this is not yet the case for Residential Aged Care services.

As mentioned in my previous letters, given the highly infectious nature of this virus and the vulnerability of many aged care residents, we are committed to remain vigilant and follow all Government directives for Residential Care homes in order to reduce any possible risk of infection.

All Wintringham Residential Aged Care homes are compliant with the Government's latest '*Care Facilities Directions (no. 14)*', which you can [view here](#) or ask your Site Manager for a copy if you'd like to read it.

### **What does this mean for you?**

All residents, visitors and staff (including visiting workers and volunteers) continue to be assessed for compliance with the Government's current health requirements. People who do not meet these standards will continue to be refused entry.

Meanwhile, the current visiting restrictions are in place:

- No more than one visitor per day, for no more than two hours per day.
- Visits will not occur in communal areas.
- Large group activities or entertainment is not be permitted.
- School groups will not attend the facility.
- All people on site must practice social distancing.
- Some exceptions exist for visits where a resident is being supported with end of life care.



## What you can do to stay COVID Safe

Please don't forget whether you're a resident or a visitor to:

- Practise good hygiene by regularly and thoroughly washing your hands.
- Cough and sneeze into a tissue or your elbow.
- If you feel unwell, get tested immediately and stay home.
- If you have visitors, outdoor meetings are safer for everyone, and your visitors should always keep their mask on.

For the latest Government updates and information on restrictions, visit the official Victorian Government website [www.dhhs.vic.gov.au/victorias-restriction-levels-covid-19](http://www.dhhs.vic.gov.au/victorias-restriction-levels-covid-19) or call the Coronavirus hotline on 1800 675 398 (24 hours).

For easy reference, you can also access all our Covid-related communications for Wintringham Residential Aged Care at: [www.wintringham.org.au/covidresi.html](http://www.wintringham.org.au/covidresi.html)

Thank you again for your support and understanding during this challenging time. I assure you that our teams remain focused on providing all our residents with quality services and support, and of course a safe environment where they feel at home.

Once a new 'Care Facilities Directions (no. 15)' is released, I will be sure to communicate with you again.

Please remember, your Residential Care Manager or Site Manager are there for you to talk to, or if you prefer, don't hesitate to send in questions and/or feedback to: [communications@wintringham.org.au](mailto:communications@wintringham.org.au)

Thanking you for your continued support.

Yours sincerely



Bryan Lipmann AM  
CEO/Founder

Cc: All Residential Care Staff

