

## SCHEDULE OF FEES - HCP

Effective from 1 July 2025

### Care Management and Package Management Fees

These charges are deducted from Government subsidies on a daily basis each month.

#### Fees per day:

#### Package level:

|                                  | L1      | L2       | L3       | L4       |
|----------------------------------|---------|----------|----------|----------|
| <b>Care Management fee</b>       |         |          |          |          |
| - Package managed by Wintringham | \$ 5.99 | \$ 10.53 | \$ 22.93 | \$ 34.76 |
| <b>Package management fee</b>    |         |          |          |          |
| - Package managed by Wintringham | \$ 4.49 | \$ 7.90  | \$ 17.20 | \$ 26.07 |

#### Fees per fortnight (for comparison):

#### Package level:

|                                  | L1       | L2        | L3        | L4        |
|----------------------------------|----------|-----------|-----------|-----------|
| <b>Care Management fee</b>       |          |           |           |           |
| - Package managed by Wintringham | \$ 83.86 | \$ 147.42 | \$ 321.02 | \$ 486.64 |
| <b>Package management fee</b>    |          |           |           |           |
| - Package managed by Wintringham | \$ 62.86 | \$ 110.60 | \$ 240.80 | \$ 364.98 |

### Increases to care and package management fees:

Care Management and Package Management Fees will increase periodically to reflect the value and timing of increases to government subsidies and supplements applicable to your Home Care Package. We will communicate such increases to you.

| <b>Cost of services provided by Wintringham</b>                                                                        |                       |                    |                        |
|------------------------------------------------------------------------------------------------------------------------|-----------------------|--------------------|------------------------|
| <b>Price for service (per hour)</b>                                                                                    | <b>Standard hours</b> | <b>Other hours</b> | <b>Public holidays</b> |
| <i>Personal care *</i>                                                                                                 | \$82.37               | \$119.43           | \$164.74               |
| <i>Home Care *</i>                                                                                                     | \$82.37               | \$119.43           | \$164.74               |
| <i>Cleaning and household tasks *</i>                                                                                  | \$82.37               | \$119.43           | \$164.74               |
| <i>Accompanied support e.g. shopping, medical appointments *</i>                                                       | \$82.37               | \$119.43           | \$164.74               |
| <i>In-home respite *</i>                                                                                               | \$82.37               | \$119.43           | \$164.74               |
| <i>Recreation</i>                                                                                                      | \$82.37               | \$119.43           | \$164.74               |
| <i>Therapeutic recreation intervention</i>                                                                             | \$97.37               | \$134.33           | \$179.74               |
| <i>Nurse Div I</i>                                                                                                     | \$138.16              | n/a                | n/a                    |
| <i>Nurse Div II</i>                                                                                                    | \$84.50               | \$122.53           | \$169.01               |
| <i>Flexible Support</i>                                                                                                | \$128.78              | \$186.73           | \$206.05               |
| <i>(additional hours not included in care management fee)</i>                                                          |                       |                    |                        |
| <i>After Hours Case Management</i>                                                                                     | n/a                   | \$186.73           | \$206.05               |
| <i>Minimum service time is one hour. Services provided after the initial hour are charged in 15-minute increments.</i> |                       |                    |                        |
| <b>Other services and costs</b>                                                                                        | <b>Fee</b>            | <b>Comment</b>     |                        |
| <i>Kilometres travelled on your behalf by Wintringham staff</i>                                                        | \$1.65                | Per km             |                        |

| <b>Cost of services provided by a Third Party *</b>            |                       |                    |                        |
|----------------------------------------------------------------|-----------------------|--------------------|------------------------|
| <b>Price for service (per hour)</b>                            | <b>Standard hours</b> | <b>Other hours</b> | <b>Public holidays</b> |
| <i>Personal care</i>                                           | \$134-\$194           | \$180 - \$390      | \$475                  |
| <i>Home Care</i>                                               | \$134-\$194           | \$180 - \$390      | \$475                  |
| <i>Cleaning and household tasks</i>                            | \$134-\$194           | \$180 - \$390      | \$475                  |
| <i>Accompanied support e.g. shopping, medical appointments</i> | \$134-\$194           | \$180 - \$390      | \$475                  |
| <i>In-home respite</i>                                         | \$134-\$194           | \$180-\$390        | \$475                  |
| <i>Light gardening</i>                                         | \$100                 | n/a                | n/a                    |
| <b>Other services and costs</b>                                | <b>Fee</b>            | <b>Comment</b>     |                        |
| <i>Kilometres travelled on your behalf by third parties</i>    | \$3.10                | Per km             |                        |

\* Third parties include external service providers. Prices are indicative.

All fees and charges for goods and services provided by a third party will be agreed with you prior to the purchase of goods and services.

### **Increases to cost of services**

The Service Charges specified in our Pricing Schedule will increase:

- each year from 1 July by the greater of 3% or the annual increase in CPI (All Groups, Melbourne), and
- periodically to reflect any increase in the average wages of personnel concerned with the provision of home care (casual and permanent) under an applicable award or industrial instrument since the last review.

We will communicate any such increases to you.

### **Other information**

Standard hours are Monday to Friday (other than public holiday) 7.00am to 6.00pm, other than Care Management, where standard hours are Monday to Friday 9.00am to 5.00pm.

If GST applies to services, it will be added to the service charge. Generally, services provided by Wintringham are not subject to GST.

### **Cost of services provided by third parties you select**

Should Wintringham utilise a third party to provide services in order to give effect to a request by you, the cost of the service may differ from the Wintringham charge, and you will be notified of the cost prior to the commencement of the service.

### **Cancellations**

If you cancel a service provided by Wintringham within 48 hours of a scheduled service a cancellation fee equal to the service will be charged. If Wintringham has to cancel a service and you want the service provided by a third-party provider instead, the cost of the service may differ from the Wintringham charge, and you will be notified of the cost prior to the commencement of the service. If you cancel a service provided by an agreed third-party provider any cancellation fee charged by the provider will be on-charged.

**If you would like a service that is not listed here, please let us know.**