

# SCHEDULE OF FEES - SUPPORT AT HOME

**Effective from 1 November 2025**

## Care Management Fees

Care management fees (10% of the participant's quarterly budget) cover oversight of quality, safety, governance and compliance. This amount is pooled with other participants' fees and retained by the government, then paid into Wintringham's care management account.

- A minimum of 1 hour for all face-to-face services will be provided.
- All charges for goods and services provided will be agreed with you **prior** to their purchase.
- If you would like a service that is not listed here, please let us know so we can assess your request.

## Clinical Support Services

### Nursing

Services <i>Price for service (per hour)</i>	Weekday Business Hours	Evening & Saturdays	Sundays	Public holidays
Registered Nurse – Routine	\$180	\$234	\$288	\$342
Registered Nurse – Complex	\$200	\$260	\$320	\$380
Enrolled Nurse	\$165	\$214.50	\$264	\$313.50
Nursing care consumables (disposable continence products, wound items)	As quoted	N/A	N/A	N/A

### Allied Health and other therapeutic services

Services <i>Price for service (per hour)</i>	Weekday Business Hours
Dietitian	\$210
Occupational therapist	\$230
Physiotherapist	\$220
Podiatrist	\$205
Social worker	\$200
Prescribed nutrition (medical grade nutrition supplements)	As quoted

### Cancellations

- If you cancel a service provided by Wintringham or an associate provider (agency) within 48 hours of a scheduled service, a cancellation fee equal to the service cost will be charged.
- A cancellation received after 4pm on a business day will be considered the next business day.
- If entering hospital, you must notify Wintringham immediately.



## Independence Services

### Personal Care and Respite

Services Price for service (per hour)	Weekday 7am – 6pm	Evening & Saturdays	Sundays	Public holidays
Respite Care (In-home)	\$130	\$169	\$208	\$247
Assistance with self care and activities of daily living (i.e. showering)	\$130	\$169	\$208	\$247
Assistance with self-administration of medications	\$130	\$169	\$208	\$247
Remedial massage	\$225	N/A	N/A	N/A

### Social Support and Community Engagement

Services Price for service (per hour)	Weekday 7am – 6pm	Evening & Saturdays	Sundays	Public holidays
Individual social support	\$130	\$169	\$208	\$247
Individual social support Support worker -1 hour + up to 10km (most common distance)	\$150	\$195	\$240	\$285
Accompanied activities – 1 hour + up to 10km (most common distance)	\$175	\$227.50	\$280	\$332.50
Accompanied activities (price ranges depending on distance up to 50kms)	\$175 – \$295	\$227.50 - \$383.50	\$280 - \$472	\$332.50 - \$560.50
Group social support (minimum 4 hour group)	\$435	As quoted	As quoted	As quoted
Direct transport - driver and car provided -1 hour + up to 10 km (most common distance)	\$150	\$195	\$240	\$285

**Taxi** – A 10% administrative fee will be applied to the Cabcharge cost of the service, as agreed with the participant.

**Transport** – Accompanied transport and shopping assistance for distances further than 10km are charged at an additional \$3 per kilometre (mileage cost).

## Everyday Living Services

### Domestic Assistance

Services Price for service (per hour)	Weekday 7am – 6pm	Evening & Saturdays	Sundays	Public holidays
General house cleaning	\$130	\$169	\$208	\$247
Shopping assistance - 1 hour + up to 10 kms (most common distance)	\$150	\$195	\$240	\$285
Shopping assistance (price ranges depending on distance up to 50kms)	\$150 - \$540	\$195 - \$702	\$240- \$864	\$285 - \$1,026
Meal preparation (cooked in your home)	\$130	\$169	\$208	\$247
Meal delivery – Full day (per day)	\$32	N/A	N/A	N/A
Meal delivery – Main meal (per meal)	\$20	N/A	N/A	N/A
Meal delivery – Cultural specific	As quoted	N/A	N/A	N/A

### Garden & Maintenance

Services Price for service (per hour)	Weekday Business Hours	Evening & Saturdays	Sundays	Public holidays
Gardening (most common garden price per hour)	\$105	N/A	N/A	N/A
Gardening	\$85 - \$150	N/A	N/A	N/A
Home Maintenance & Repairs	\$150 - 200	N/A	N/A	N/A
Expenses for Home Maintenance & Repairs	As quoted	N/A	N/A	N/A

### Increases to cost of services

The Service Charges in our Fee Schedule will increase:

- Each year from 1 July, by whichever is greater (5.5% or the annual CPI increase)
- Periodically to reflect any increase in the average wages of personnel involved in the provision of home care (casual and permanent) under an applicable award or industrial instrument since the last review
- In line with the increased cost of goods/service provision by Associate Providers (agencies).

We will communicate any future increases to you as they occur and give at least 14 days' notice.

**If you would like a service that is not listed here, please let us know so we can assess your request.**