



Tuesday, January 19, 2021

Dear Wintringham Residents and Next-of-Kin / Family

**Re: 2021 COVID-19 Update – Visitor Restrictions  
have been lifted in Residential Aged Care**

**Head Office**

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Due to the improving COVID-19 situation the Department of Health & Human Services Victoria has updated its restrictions on aged care homes within Victoria.

Please be advised of the following changes in regards to visitation in Victoria:

- There are no limits on the purpose of visits, the number of visitors or the length of the visit to care facilities.
- People of any age can visit people in care facilities.

We do not currently have any cases of coronavirus at any home, and will continue to closely monitor the situation and make changes to visitations as necessary.

**What else will change or stay the same?**

- All residents, visitors and staff (including visiting workers and volunteers) will continue to be assessed for compliance with the Government's current health requirements. People who do not meet these standards will continue to be refused entry.
- Masks are to be worn by all visitors and staff whilst in our homes
- Visitor temperatures are to be taken & recorded upon arrival
- Our homes will continue to keep a record of people who are visitors or workers. These records will be kept for 28 days from the day of entry.
- Visitation is only to occur in the resident's bedroom and not utilise communal areas
- All our homes must comply with density requirements. These limit the number of people that can be in a shared space at the same time.



We are still requesting all staff and visitors to regularly review the Departments information at <https://www.dhhs.vic.gov.au/case-locations-and-outbreaks> and follow the Departments directions, relevant to where you may have been. **We all still need to be COVID Safe**

Please don't forget whether you're a resident, visitor or staff to:

- Practise good hygiene by regularly and thoroughly washing your hands.
- Cough and sneeze into a tissue or your elbow.
- If you feel unwell, get tested immediately and stay home.
- If you have visitors, outdoor meetings are safer for everyone, and we recommend that you and your visitors should keep a mask on unless you can be absolutely sure that you can maintain social distancing (1.5 metres apart).

For easy reference, you can also access all our Covid-related communications for Wintringham Residential Aged Care at: [www.wintringham.org.au/covidresi.html](http://www.wintringham.org.au/covidresi.html). Also, for the latest Government information you can call the Coronavirus hotline on 1800 675 398 or visit: [www.dhhs.vic.gov.au/victorias-restriction-levels-covid-19](http://www.dhhs.vic.gov.au/victorias-restriction-levels-covid-19)

Thank you again for your support. Your co-operation and the dedication of our staff has meant that we have so far managed to keep Covid-19 out of all our residential aged care homes across Melbourne, despite hundreds of residents and staff being tested. This is something we should all be very proud of.

Please remember, your Residential Care Manager or Site Manager are there for you to talk to, or if you prefer, don't hesitate to send in questions and/or feedback to: [communications@wintringham.org.au](mailto:communications@wintringham.org.au)

Thanks again and let's keep working together to keep our homes safe from Covid.

Yours sincerely,



Michael Deschepper - Acting CEO

Cc: All Residential Care Staff

