



Tuesday, 29 June 2021

Dear Resident and Next-of-Kin / Family

Re: Changes for visitors to aged care homes

Head Office

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Thankfully in Victoria the recent restrictions put in place for Residential Aged Care have now eased a little, this means there are some changes you should be aware of.

The main change being that all visitors to our homes will now need to check in **twice**; once for Wintringham's requirements as a residential care facility, and the second for the Victorian Government using the QR code system through the Service Victoria app.

The Governments Care Facilities Directions outline- all visits, masks must continue to be worn at all times and the following rules apply:

- Two visitors are permitted to visit at once
- Each resident can have up to five visitors in the one day (Exceptions made for end of life care visits)
- Visitors do not have to be from the same household
- There are no time limits

We will continue to monitor restrictions and follow all Department of Health and Human Services Victoria directions.

We ask all residents and visitors to continue to monitoring the Department's exposure site list: www.coronavirus.vic.gov.au/exposure-sites and follow the advice given relevant to where you may have been.

Whether you're a resident, visitor or staff, please don't forget to:

- Practise good hygiene by regularly washing your hands
- Cough and sneeze into a tissue or your elbow
- If you feel unwell, get tested immediately and stay home
- If you have visitors, outdoor meetings are safer for everyone

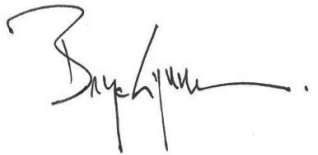


For the latest information call the Coronavirus hotline on 1800 675 398.
For your reference, you can also access all our Covid-related communications for Wintringham Residential Aged Care at:
www.wintringham.org.au/covidresi.html.

Your Residential Care Manager or Site Manager are also there for you to talk to should you have any queries or concerns.

Take care and keep well.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Bryan Lipmann', with a horizontal line extending to the right.

Bryan Lipmann AM
CEO and Founder

Cc: All Residential Care Staff

