

Wintringham

Options
Dignity
Rights

Annual Review
2024 / 2025

Dignified care & housing for older
people facing homelessness



Acknowledgement of Country

Wintringham acknowledges the Traditional Custodians of Country throughout Australia along with their continuing connections to land, water, sky and community. We pay our respect to First Nations Peoples, who for over 60,000 years, have lived alongside the natural environment, sharing in its resources and allowing it time to renew. We also acknowledge Elders past and present and their generosity as the knowledge-holders for future generations.



Cover image: Bryan Lipmann AM, Wintringham CEO, and long-time Wintringham Housing resident Jemal. Their mutual respect and admiration for each other's journeys has, over time, grown into a lasting friendship.

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President's message

It is with great pride and deep appreciation that I reflect on a year of significant achievement, transition and renewal for Wintringham.

Earlier this year, our Founder and first CEO, Bryan Lipmann AM, announced his decision to retire after 36 years at the helm. Bryan's vision, tenacity and unwavering commitment to improving the lives of older people who are homeless or at risk, have shaped Wintringham into the organisation it is today. His legacy is profound, not only in the homes and services we have built, but in the compassion and dignity that are demonstrated through the way our team works every day. On behalf of the Board, I extend our heartfelt thanks to Bryan for his extraordinary leadership and enduring contribution.

Following a robust recruitment process, we welcomed Jane Barnes as our new CEO in July. Having served as Wintringham's Chief of Staff, Jane has worked closely alongside Bryan for many years, and deeply understands our mission, values, and commitment to social justice. Her extensive experience across aged care, homelessness and community services, combined with her collaborative and compassionate leadership style, makes her exceptionally well placed to guide Wintringham into its next phase. The Board has every confidence in Jane's ability to lead the organisation forward, supported by a strong and dedicated executive team.

In the past year, Wintringham has proudly achieved Care Leaver specialisation verification for all our Residential Aged Care homes and Home Support community services. We are especially proud to be the first aged care provider in Australia to attain this verification, underscoring our dedication to supporting older people who faced institutional or out-of-home care during their childhood. Thank you to the Alliance for Forgotten Australians (AFA) for their invaluable support.

The introduction of the new Aged Care Act on 1 November 2025 brought significant change to the sector. As our teams work diligently to adapt to these changes, Wintringham remains steadfast in its advocacy for the rights and dignity of the people we serve, ensuring their

voices are heard and their needs remain on the national aged care reform agenda.

During the year, the Board also finalised the 2025 - 2030 Strategic Plan, which charts a strong course for Wintringham's future. This plan reflects our continued commitment to amplify the voices of our clients, to deliver the highest standards of care and service, to value and invest in our dedicated staff, and to ensure our homes remain places of safety, genuine care and belonging.

I extend my sincere thanks to our staff and volunteers for their professionalism, resilience, and compassion throughout another year of change. Their commitment to our clients is inspiring, and their capacity to adapt while maintaining exceptional standards of care remains one of Wintringham's greatest assets.

To our partners, donors and supporters, thank you for your ongoing generosity and belief in our mission. Your support enables us to reach more people, innovate in service delivery, and maintain the quality of care that defines Wintringham.

Finally, I would like to thank my fellow Board members for their commitment, diligence and stewardship during this time of change. The Board remains committed to strong governance and ensuring Wintringham continues to lead the sector in providing housing and care to older Australians who need it most.

As we look ahead, we do so with optimism and confidence. Guided by our Strategic Plan and united by a shared purpose, Wintringham will continue to honour its founding vision, so that every older person, regardless of circumstance, has the right to a safe home, with the options they choose, and the dignity they deserve.



Gerard Mansour PSM
President

Wintringham President, Gerard Mansour PSM, with outgoing Wintringham CEO, Bryan Lipmann AM.



From the CEO

After 36 years the time has come to pass the baton, as I retire from the role of CEO at Wintringham, an organisation I have loved with all my being.

How to begin describing the mixed emotions I feel? I am going to miss all the clients and users of our services, many of whom have become my friend. And I am especially going to miss the camaraderie of my colleagues who have worked with such passion, and who have shown such amazing loyalty to not just me, but to the vision of Wintringham.

Working at Wintringham has given me such joy and pleasure, but importantly it has also given me an avenue to 'live my politics', to be able to play a role in helping to deliver social justice to elderly homeless people.

It's hard to convey just how brutal life was for elderly people living at Gordon House and at other homeless persons' night shelters in the 1980s. We struggled just to keep people alive, let alone address any of their needs. Looking at the care that the rest of the aged community in Australia received, it became harder and harder to justify why some people, simply because of their absolute poverty, were forced to live on the streets or in shelters such as where I worked all those years ago.

It was the sense of 'wrongness' about life in the shelters which prompted the establishment of Wintringham, and which has motivated all of our actions ever since.

From the first days of Wintringham, it was decided that we would be a non-religious, single-focus organisation concentrating all our efforts on working with elderly people who were homeless or at risk of becoming homeless.

We defined elderly as being over 50 (perhaps because I was only in my 30s and 50 seemed very old!). In fact, the real reason was that it was apparent from what we saw at Gordon House, that a lifetime of homelessness prematurely aged people.

Importantly, I also tried to ensure that we would not take on debt. This decision was based solely on the realisation that a debt from a financial institution would entail earning sufficient surplus to service that debt. And of course, the only way

we could earn a surplus would be to move out of homelessness to a more financially attractive clientele, and this we resolved we would never do.

This single focus immediately set us apart from many of the larger welfare organisations whose foci were wide enough to encompass most areas of social disadvantage. This unyielding single vision of Wintringham has almost certainly been a major driver in the success and growth of our organisation. Having an uncluttered mind where the vision of a 'Home 'til stumps' can take root and prosper, assists not only the leaders at Wintringham but empowers all of our staff who do the hard stuff.

Being specialised also helps to develop expertise, which in turn not only improves the outcome of our work with our clients, but importantly, provides us with some gravitas when lobbying for policy change in Canberra.

Wintringham has grown to the stage where we are now Australia's largest provider of aged care services to homeless people. With that size comes an acknowledgement that we do actually know what we are talking about: we know not only what type of services are required, but also how to provide them. With national peak bodies showing little or no interest in elderly homeless people, Wintringham has become the de facto policy advisor to politicians and bureaucrats in Canberra.

I can't say that we are always listened to, or that our policy recommendations are always accepted, far from that in fact. But I can say with some confidence, that Wintringham could not have survived or prospered in any country that I have visited.

We all should take some degree of pride in the knowledge that policy makers on both sides of the House have accepted the principle that we established with Minister Peter Staples in 1986; that our clients were not homeless and elderly, but were instead elderly and homeless. This is not merely semantics, this redefining changed the paradigm and made our clients fully eligible for aged care services.

This momentous decision has resulted, over the following 40 years, in billions of dollars flowing from aged care to homeless providers such as Wintringham.



Bryan and his dog, Jacqui.

I have seen no jurisdiction in any country I have either visited or studied, where elderly homeless people can receive as a matter of right, the aged care services that they require as they can in Australia.

The implication of this policy decision is really quite staggering. If we take Gordon House as an example of a homeless persons' night shelter, the 300 residents who lived there shared a total of 20 hours of personal care per week. At Wintringham the same number of residents receive over 7,000 hours per week. Little wonder that elderly men and women prematurely aged and died in homeless persons' night shelters.

While we can take some degree of satisfaction that elderly homeless people now have a right to aged care, the ongoing reality is that the aged care program remains geared to a mainstream clientele that bears little resemblance to the clients that Wintringham provides for.

Using my late mother as an example, she was a 90-year-old middle class female with family support. Our clients are more likely to be 20 years younger, resistant to care, and with no advocates and no ability to pay any type of accommodation bond.

The resultant impact is that while we have achieved the policy aim of securing the right of elderly homeless people to access aged care,

we have not achieved anything like the financial security that mainstream aged care providers enjoy.

I still struggle to understand why we are not recognised for taking responsibility for those whom mainstream providers have refused. Instead of being supported, we're forced to do more with less to meet the needs of clients, many of whom require extensive additional services.

I have formed the view over many years that homelessness can be solved or at least dramatically reduced with the provision of adequate housing and appropriate support services.

We have seen at Wintringham, how lives have been changed: how a secure home in a community of support helps a client begin a new life. One with happiness and friendship that is devoid of the horrors of homelessness.

It's not hard, it just takes political will to make the decisions that enable organisations like Wintringham to survive.

Bryan Lipmann AM
CEO / Founder

Bryan over the years

Thank you for your leadership Bryan. We are honoured to continue your work!



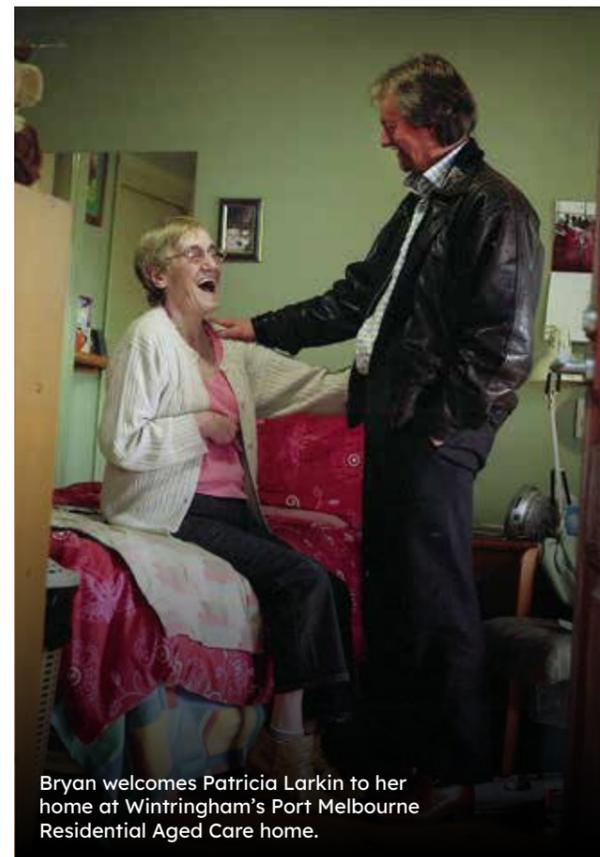
Gordon House resident Doug Menzies and Bryan with the plans to build Williamstown Residential Aged Care.



Bryan (centre) with residents Ron and Cynthia, along with staff member Dan Gray at a Mexican-themed party celebrating Wintringham's 2011 United Nations Scroll of Honour accolade.



Bryan in his office in the 1990s.



Bryan welcomes Patricia Larkin to her home at Wintringham's Port Melbourne Residential Aged Care home.



Bryan with resident Joseph at Port Melbourne Residential Aged Care.



Bryan with his wife, Dot at McLean Lodge, where Dot has volunteered for over 30 years.



Bryan dancing with much-loved resident Laura.



Bryan accepts the 1997 World Habitat Award in Dubai.



Prime Minister Julia Gillard visits Wintringham.

Who we are



A purpose-driven, non-religious, not-for-profit welfare organisation supporting vulnerable older Australians.



Providing high-quality services for older people at risk of or experiencing homelessness.



Supporting clients at every stage of need, with the ultimate goal of providing them with 'a home 'til stumps'.

We assertively advocate for vulnerable people aged 50 and over to State and Federal Government as well as in aged care, homelessness, housing, and other forums. Our forward-thinking approach has made us an international benchmark for action on homelessness affecting older people.

Wintringham is a United Nations Habitat Scroll of Honour winner

Our values

Options

We support older people's independence, promote participation in decision-making, and collaborate with other agencies.

Dignity

We are committed to excellence through continuous improvement, and endorse the empowerment of all service users and staff.

Rights

The health and safety of all service users, staff, volunteers and visitors are actively promoted, and grievances are investigated and resolved.

**Options
Dignity
Rights**

Christine and Wayne from Wintringham's Client Quality Advisory Board.

How we help

We provide a variety of services to end people's homelessness and help them to live well.

Connect

Intake and Service Info

Monday - Friday
9am-5pm

- Specialist team
- Intake enquiries and information about housing, care and support options
- **T: 03 9034 4824**
intake@wintringham.org.au

Connect with Services

Monday - Friday
9am-5pm

- Access to support services providing short-term assistance
- Linking people to services and/or healthcare providers

Help to find housing

Monday - Friday
9am-5pm

- Outreach teams link clients to services
- Assistance to find safe, affordable, long-term housing

Support

Residential aged care

24 hour care

- Tailored onsite care with all accommodation needs
- Assistance provided with daily living tasks
- Respite available

Home care packages

24 hour care

- Promoting independent wellbeing at home
- Appropriate packaged levels of care
- Case management

Note: On 1 November 2025, the Support at Home program replaces the Home Care Package Program

Housing

24 hour property response

- Purpose-built housing
- Responsive tenancy management team

Disability support (NDIS)

7 days a week

- Individualised supports to increase independence at home
- Tailored programs improving social participation
- NDIS access and plan implementation support

Recreation services

24 hour support available

- Tailored leisure and daily living activities
- Aimed at enhancing self-esteem, inclusion and participation

Housing support

Monday - Friday
9am-5pm

- Support to maximise health and wellbeing
- Help to maintain tenancy

Where we are

We support our clients from various locations across Victoria and Tasmania.

Victoria



Community Support Service Area

Wintringham provides Homelessness Outreach, Housing Support, Home Care Package Support, NDIS and Recreation Services from various offices across Victoria.

Housing

- Avondale Heights
- Ballarat
- Belmont
- Benalla
- Bentleigh East
- Castlemaine
- Coburg, Harding St and Hudson St
- Delahey
- Euroa
- Flemington
- Geelong
- Gisborne
- Golden Square
- Heathcote
- Highton
- Kensington
- Lancefield
- Manifold Heights
- Maryborough
- Melbourne CBD
- Romsey
- Shepparton, Wyndham St and Maude St
- St Arnaud
- Williamstown

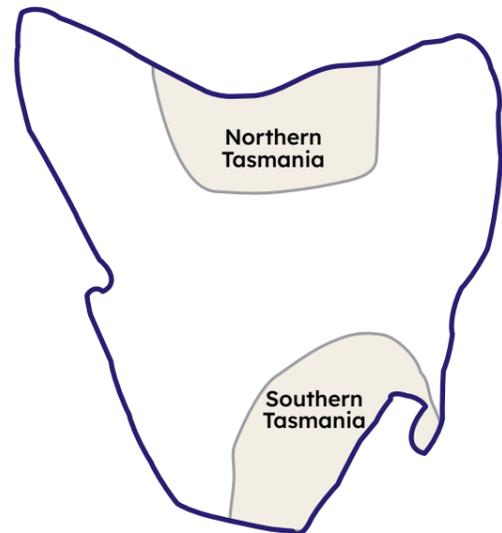
Residential Aged Care

- Avondale Heights
- Coburg
- Dandenong
- Flemington
- Frankston
- Port Melbourne
- Shepparton
- Williamstown

Offices

- Ballarat
- Braeside
- Broadmeadows
- Flemington
- Frankston
- Highton
- North Melbourne
- Shepparton

Tasmania



Housing

- Bellerive
- Glenorchy
- Hobart
- Howrah
- New Town

Residential Aged Care

- Bellerive

Offices

- Bellerive
- Launceston

Community Support Service Area

Wintringham's Bellerive office provides Homelessness Outreach, Housing Support Services and Home Care Package management; while our Launceston office provides Outreach Support to people aged 65 and over through the Tasmanian Government's Housing Connect 2.0 program.

Inclusion statement

Wintringham is committed to providing safe and inclusive environments and services. We celebrate differences in ability, age, culture, gender, gender identity, race, religion, sexuality, spirituality and beliefs. Everyone has a right to feel welcome, respected and valued in a workplace free of discrimination and harassment.

The safety of all older people is paramount; we have zero tolerance for family violence including elder abuse.

We proudly acknowledge Australia's First Peoples as the Traditional Owners and Custodians of Country. We pay respect to Elders past and present.

Diversity and Inclusion makes our community and Wintringham stronger and contributes to helping us end homelessness for older people.



Eunice Seddon (Dandenong) Residential Aged Care resident Russell, and Personal Care Attendant Suzanna.

Building on our legacy: Wintringham's future vision

By Jane Barnes – Chief of Staff and (as at mid-July 2025) Wintringham's second CEO.

Wintringham has long been recognised as a trailblazer in providing dignified housing and care for older people experiencing, or at risk of homelessness. As we look to the future, our commitment to social justice, innovation, and person-centred care ensures that our difference will endure for years to come.

At the heart of Wintringham's success is our unwavering mission: to provide high-quality services that respect the rights and dignity of older people, regardless of their circumstances.

One of the ways Wintringham will continue to stand out as a leader in the sector is through our integrated service delivery. Unlike traditional aged care providers, we offer a continuum of care that includes independent housing, residential aged care, home care packages, NDIS and outreach support. This holistic approach ensures that clients receive the right support at the right time, enabling them to maintain independence for as long as possible.

Our subsidiary, Wintringham Housing, plays a pivotal role in this model. As a registered housing association, it allows us to develop and manage purpose-built housing tailored to the needs of older people. Recent projects, such as our 35-unit social housing development in Bendigo, demonstrate our proactive approach to addressing housing shortages and our ability to secure funding and partnerships that expand our impact.

Looking ahead, our Strategic Plan 2025–2030 outlines a clear and confident path forward. It focuses on providing and maintaining great homes, enhancing service quality, and advocating for systemic change to better support older Australians experiencing homelessness. With a strong foundation on prudent financial management and a culture of innovation, we are well-positioned to grow sustainably while staying true to our values.

Wintringham is unique because of our dedicated staff who are not only highly skilled, but deeply passionate, and committed to our mission. We prioritise their development and wellbeing, which in turn fosters loyalty and exceptional service quality. This culture of care extends to all those who receive our services; they are treated with respect, compassion, and individuality.

With the retirement of our founder and CEO, Bryan Lipmann AM, in July 2025, Wintringham continues to build upon the strong foundation of values and vision he established. We remain steadfast in our commitment to continuity and innovation, ensuring that we retain our position as a leader in the provision of housing and support options for our most vulnerable.

In a sector often driven by profit or bureaucracy, Wintringham's values-driven, client-focused approach is a beacon of what compassionate, effective care can look like. Our difference is not just in what we do, but in how we do it, and that difference will endure for years to come.



Jane catching up with staff and residents at our Gilgunya Residential Aged Care home in Coburg.

Jane Barnes is Wintringham's second CEO.



Homelessness and Housing Support
 Clients supported: **3,229**
 Hours of support: **66,761**

Alan from Williamstown Residential Aged Care at home with his dog, Lana.



Residential Aged Care
 Permanent residents: **381**
 Respite residents: **48**
 Total residents supported: **429**
 Residents aged under 65: **24**

Responding to aged care reform: Leading with values, adapting with purpose

By Phillip Goulding, General Manager Residential Aged Care & Kate Rice, General Manager Home Support.

Over the past year, the aged care sector has experienced some of the most significant reforms in its history, driven by the Royal Commission into Aged Care Quality and Safety, and culminating in the upcoming introduction of the new Aged Care Act, Strengthened Quality Standards, and the Support at Home program. At Wintringham, we welcome these changes, not only as legislative shifts, but as vital steps toward a more inclusive system that prioritises the rights of all users.

While most of what's changing is structural, like new funding models, service categories and agreements, for us at Wintringham, the priority is simple: make sure the people we support continue to receive the same high-quality, personalised care they know and trust.

For both our residential aged care and home support services, we are taking a careful, client-first approach to this transition. In preparation for the reforms, across the organisation we delivered targeted training to further embed the new rights-based framework into daily practice, preparing staff at all levels to respond with confidence, care and consistency.

Our Residential Aged Care team strengthened consumer engagement through resident forums and committees. While our Home Support team have been sitting down with clients to talk through what's changing - reviewing care plans, walking through updated pricing, and supporting clients to understand and sign new service agreements. Although this process will require significant time and effort from our Home Support team, it is essential to implement these changes in person - especially for clients who have faced homelessness or disadvantage, and those with histories of trauma.

Our clients deeply value the relationships our staff have worked hard to nurture and build over time; relationships based on trust, respect and consistency.

While many providers are still adjusting to greater consumer choice requirements, Wintringham's long-standing organisational values, and strength in co-design and consumer engagement have positioned us well. We expanded lived-experience client forums, resident committees, and a more responsive complaints and compliments process. One example of client feedback has resulted in us now shortening our cancellation notice period for home care services. We are focused on listening to our clients more, so we can deliver services that are more flexible and address both client needs and preferences.

In parallel, we have been and will continue to advocate for an aged care system that is equitable and inclusive. Through sector partnerships and direct engagement with Government, Wintringham has consistently voiced the needs of older people who are experiencing or at risk of homelessness, pushing for policy that recognises the unique barriers they face.

Preparing for the reform has reaffirmed our values, that aged care must be person-centred, rights-based, and flexible. Whether through advocacy, service delivery, or staff development, we are committed to ensuring that older people, particularly those pushed to the margins, receive care that respects their individuality, choices and dignity.

Home Care Packages
 Clients supported: **1273**
 Services delivered: **135,175**
 Hours of services delivered by Wintringham staff: **159,554**

Finding home again: Roland's journey from hardship to hope

At nearly 76, Roland Cole is learning to call somewhere home again, after years of living out of his car.

"It was a bit tough, living rough. I was sleeping rough in my car. At least I got a shower here, even if the water's not hot all the time."

A social worker from St Vincent's Hospital connected Roland with Wintringham's residential aged care services because he had nowhere to go. From there he began a short respite stay. With no stable housing options and declining mobility, the move quickly became permanent.

"I had nowhere to go... and I really didn't want to go back to living in my car. It was just too hard."

Like many who arrive at Wintringham, Roland didn't sugar-coat the adjustment. "When I saw the room, I thought, 'It's a kennel! No bigger than a 20-foot container'."

But over time, things shifted. "I'm slowly getting used to it. I thought I'll just treat that as somewhere to sleep. I've got the dining room, the garden area, and I ride my pushbike around the park and the bike tracks here."

Despite needing a mobility aid to walk, Roland is out most days, and even jokes about pedalling further than anyone would expect. "I can't walk too good, but I can ride a pushbike. I've still got the use of my hands."

He's also getting the help he needs, from physiotherapists and nurses, to help with managing appointments. Wintringham provides Roland with peace of mind. "Here I've got all the assistance I need. It's just calling out, or pushing a button, and somebody will come. The staff are really good. Everybody's friendly, polite, respects my boundaries."

While he still misses doing things his own way, Roland is clear about what he's gained.

"I'm happier now and I've made a couple of friends."

And perhaps the biggest shift? It's in how he talks about the place itself.

"Wintringham will make sure that I know the appointment's coming up. They'll ensure that I get to the appointment. And ensure that I get back home... to this place. Shit, I must be slipping. I just called it 'home' - it's the first time I've referred to it like that!"

For someone who once relied on keeping the engine running through winter nights just to stay warm, that word, 'home', means everything.

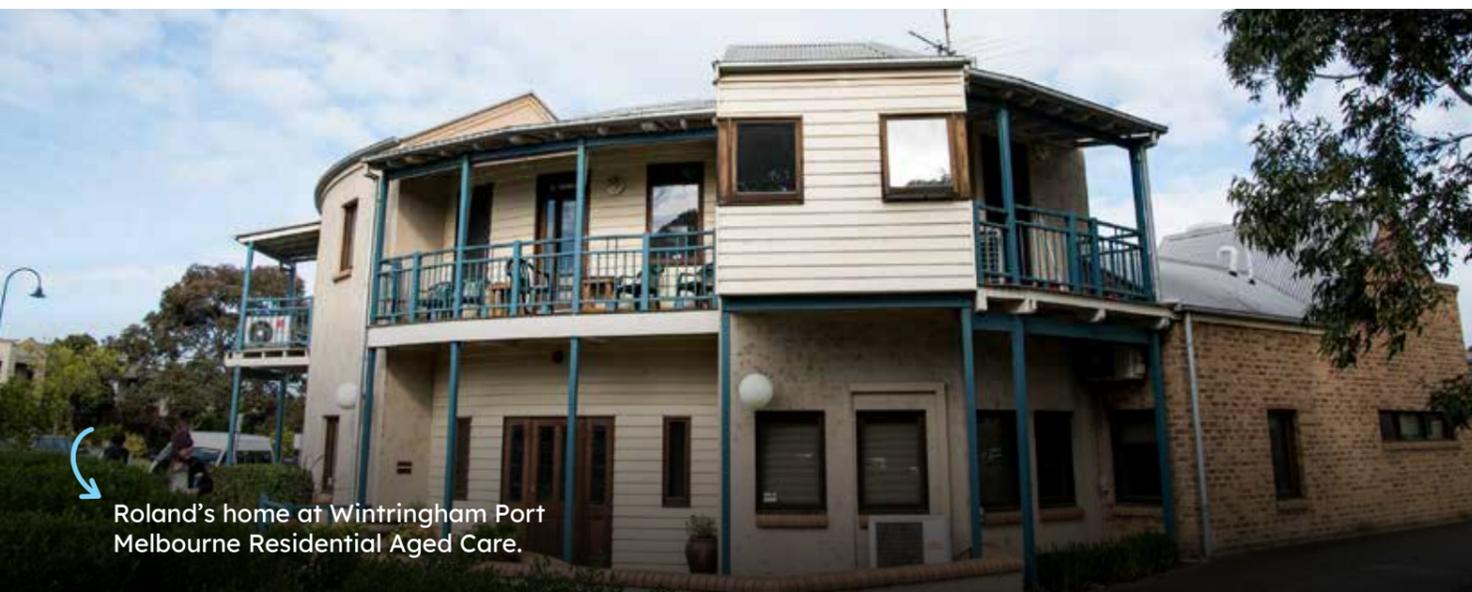
"I've got a roof over my head. It's warm. Got a shower. I've got no heating bills, no gas bills, no food bills. There's always someone here to help you, look after you... I'm a lot healthier and fitter, and it's as a result of being here."

Roland feels healthier and fitter since moving into Port Melbourne Residential Aged Care.



Meals made

Meals produced in our commercial kitchen:
234,944



Roland's home at Wintringham Port Melbourne Residential Aged Care.



Recreation services
 Services delivered: **24,169**
 Hours of service: **68,782**
 *Recreation services include services delivered in Residential Aged Care, Home Care and NDIS.

Dotting of the Eyes Buddhist ceremony.



Disability Support (NDIS)
 In residential aged care: **37**
 In the community: **77**
 Total participants supported: **114**
 Home Support and Recreation hours of service: **17,850**
 Support Coordination hours: **4,800**

Ethiopian Coffee Ceremony.

Celebrating diversity and belonging in Tasmania

Harmony Week in Tasmania was a vibrant celebration of cultural diversity, bringing together residents, staff and local community members at our Bellerive housing site. Hosted by Wintringham’s Housing team, the event showcased the power of inclusion and connection.

The day began with a Welcome to Country and Smoking Ceremony led by Leroy Hart from wayti Culture and Knowledge, acknowledging the cultural significance of the land and the enduring strength of First Nations people.

A rich program of cultural exchange followed. Highlights included the Dotting of the Eyes ceremony and Lion Dance performed by Anthony and Bunfu from the Tasmanian Chinese Buddhist Academy, filling the space with energy and colour. First Nations musician Warren Mason provided soulful live music, offering moments of reflection, while Dinekneshes’s Ethiopian Coffee Ceremony invited conversation and connection through shared ritual.

Lunch was a true global feast, with dishes prepared by residents and staff.

Resident Quiging’s handmade dumplings were a crowd favourite. Adding to the sense of community pride, a hand-painted Harmony Week banner created by Hobart housing clients Glenda, Jules and Kay was unveiled as a lasting symbol of creativity and belonging.

The event also carried a strong message of inclusion, with Worthy of Working It Out advocating for LGBTQIA+ visibility and acceptance. Also in attendance for the day was Clarence City Council represented by Deputy Mayor Allison Ritchie and Councillors Daniel Hulme and Heather Chong.

Reflecting on the day, Lisa Roberts, State Manager – Housing and Homelessness Support Tasmania, said, “The event wasn’t just about cultural diversity – it was about belonging. From the performances to the conversations, every part of the day reminded us why inclusion matters.”

Harmony Week is celebrated annually, but its message endures through Wintringham’s commitment to options, dignity and rights.

Wintringham welcomes new residents home

Wintringham proudly opened the doors to two new community housing developments this past year: Lyndell White House in Coburg and Patricia Larkin in Golden Square (Bendigo). Each represents a vital step forward in providing safe, stable homes designed specifically for older people who have experienced or are vulnerable to homelessness.

Lyndell White House in Coburg has been rebuilt, and transformed into a vibrant 49-unit community, while the Patricia Larkin, Golden Square site has been converted from a motel into 35 community housing units servicing older people across the Bendigo and Goldfields region of Victoria. Both projects have been realised thanks to the generous support of the Peter and Lyndy White Foundation and the Victorian Government.

What makes these new housing sites truly unique is the presence of trained staff who provide ongoing housing support. They help residents maintain their tenancies while encouraging and empowering them to build meaningful community connections and live their best lives.

For Lyndell White resident Elizabeth, who had moved five times in the past year, the transition into her new home was indeed life-changing. “Within three weeks, I was signing the tenancy for my new home, and everything had been adapted for my disability. I finally feel safe and secure,” she said.

Rob, the only returning resident from before the Coburg redevelopment, said he didn’t hesitate to move back in. “It was a no-brainer. This place feels like home,” he said.

In Golden Square, the new units at Patricia Larkin Housing are already changing lives. Gary, who had spent the past three years living in a van, spoke candidly about adjusting to his new reality.

“I’ve got my own shower now, but I still shower at the gym a few times a week,” he laughed. “I’m a bit of a tight arse, really. I haven’t had to pay power bills for a couple of years, so I’m just very conscious of the cost. I can afford it, I’ve just got to send them a payment – but yeah, I still go to the gym and have a nice long hot shower there,” he said.

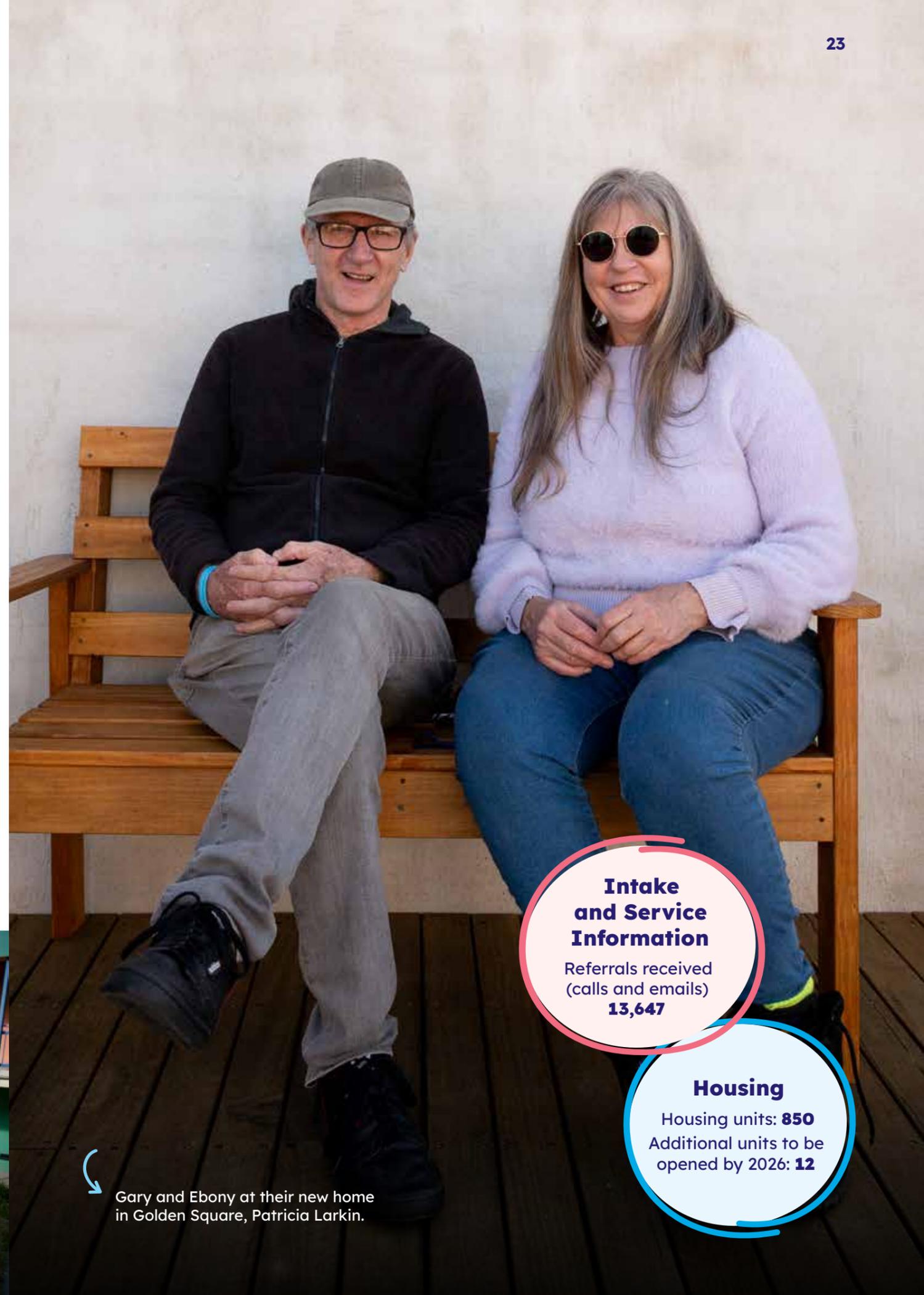
Ebony, who also moved into Patricia Larkin earlier this year, credits her housing stability with helping her return to work.

“I actually got two jobs when I first moved in, one I didn’t like so much, so I stopped that, but the other one I still have. It’s a lot easier now I have a stable home, because there’s somewhere to leave Billy, my dog, and I don’t have to worry about him. And everything works – that’s a novelty!”

With a vegetable garden out the back and a job she enjoys, Ebony said the future is bright again.

“I can do anything now, my imagination is my limit.”

At Wintringham, we know that a secure home, coupled with on-site staff support, is the foundation for a better life. Stories like these from our newest residents serve as a reminder of the opportunities that safe, stable, supported housing makes possible.



Intake and Service Information

Referrals received (calls and emails)
13,647

Housing

Housing units: **850**
Additional units to be opened by 2026: **12**

Gary and Ebony at their new home in Golden Square, Patricia Larkin.



Lyndell White House, Coburg.

Financials

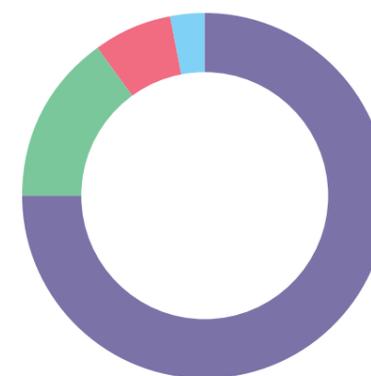
Statement of Financial Position As at 30 June 2025

	2025 \$	2024 \$
Current Assets		
Cash and cash equivalents	6,967,947	10,429,389
Trade and other receivables	5,249,173	3,784,005
Inventories	47,200	45,800
Financial assets	10,000,617	13,846,247
Assets held for sale	1,515,447	498,632
Other current assets	644,239	644,396
Total Current Assets	24,424,623	29,248,469
Non-Current Assets		
Investment property	433,792	442,842
Property, plant and equipment	134,582,818	135,196,878
Intangible assets	897,840	1,149,478
Right of use assets	1,597,777	2,079,646
Total Non-Current Assets	137,512,227	138,868,844
Total Assets	161,936,850	168,117,313
Current Liabilities		
Trade and other payables	9,564,524	11,444,192
Contract liabilities	1,645,070	2,956,649
Borrowings	9,400,856	8,447,683
Lease liability	640,619	720,213
Provisions	15,157,824	13,667,826
Total Current Liabilities	36,408,893	37,236,563
Non-Current Liabilities		
Borrowings	186,135	193,846
Lease liability	1,129,895	1,488,451
Provisions	1,099,593	722,990
Total Non-Current Liabilities	2,415,623	2,405,287
Total Liabilities	38,824,516	39,641,850
Net Assets	123,112,334	128,475,463
Equity		
Reserves	3,507,554	3,507,554
Accumulated funds	119,604,780	124,967,909
Total Equity	123,112,334	128,475,463

Statement of Comprehensive Income and Expenditure For year ended 30 June 2025

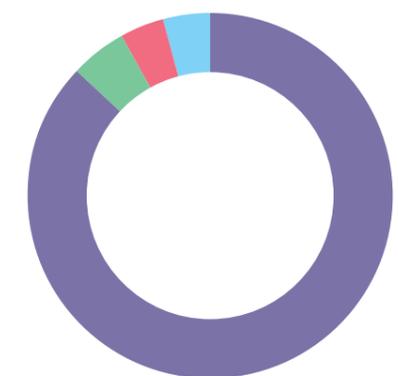
	2025 \$	2024 \$
Revenue from operating activities	116,538,876	107,247,982
Other revenue	3,281,950	2,404,044
Total revenue	119,820,826	109,652,026
Employee benefits expense	94,709,400	83,749,775
Finance costs	162,255	170,986
Resident and client services	15,406,875	13,027,577
Property maintenance, utilities and insurance	6,998,285	6,199,715
Administration and other expenses	3,691,939	3,473,508
Depreciation on property and plant and equipment	5,576,209	4,756,605
Total expenses	126,544,963	111,378,166
Net deficit before capital items	(6,724,137)	(1,726,140)
Revenue from capital grants and donations for residential aged care and housing developments	1,361,008	8,626,769
Total comprehensive (loss) / income for the year	(5,363,129)	6,900,629

Income sources (excluding capital grants)



- 75% Federal Government recurring
- 15% Clients
- 7% State Government recurring
- 3% Other income

How we spend



- 87% Client services
- 5% Maintenance, utilities and insurance
- 4% Other overheads
- 4% Depreciation

Timeline



Our staff

Total: **1085**
Full time: **276**
Part time: **604**
Casual: **205**
Average age: **46.5**

Our volunteers

Hours of service: **4,295**

Case Manager Katriona with Support at Home client May.





Giving with impact

Wintringham is a purpose-driven, not-for-profit organisation focused on delivering quality aged care, housing, housing support, home care, homelessness and disability support services for people aged 50 and over who have experienced, or are vulnerable to homelessness.

All profits are 100 per cent reinvested into our organisation. To make a secure donation, please visit our website www.wintringham.org.au/donations

As a donor, you can be assured that your gift will be used efficiently, responsibly and directly for the assistance of people in need. Should you be interested in a larger philanthropic partnership, or including us in your will, please contact our Head Office on **(03) 9376 1122** or email: admin@wintringham.org.au



Wintringham

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call (03) 9034 4824**

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Wintringham Housing Limited ABN 84 129 707 937